

Peoplesure Personal Accident and Business Travel Insurance Policy

CHUBB®

Accident & Health Insurance

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Each section of this Policy the Specification(s) and any Endorsement(s) together with this Insuring Agreement and the General Definitions Conditions and Exclusions shall read as one document.

Wherever a word or series of words appear in bold they are defined to be given the specific meaning set out in Section 5 - Personal Accident and Business Travel Covers or Section 6 - General Definitions or in the Endorsement(s) to this Policy. They will carry the same meaning throughout wherever they appear within this Policy.

The terms of this Policy shall not be waived or changed except by Endorsement(s) issued to form part of this Policy.

This Policy shall not be valid unless it has been signed by a person authorised by Chubb Insurance Company of Europe SE

Schedule

Section 1 - Insuring Agreement

Policy Number

64814805

Alpha Plus Group Limited Pupils/Student is hereby insured by Chubb Insurance Company of Europe SE (referred to herein as “the Company”) in consideration of payment of the required Premium and in accordance with the attached Policy Specification(s) and any Endorsement(s).

Insured

Alpha Plus Group Limited Pupils/Student
 50 Queen Anne Street
 London
 W1G 8HJ
 United Kingdom

Broker

Lockton Companies International Limited (London)
 The St Botolph Building
 138 Houndsditch
 London
 EC3A 7AG

Policy

Type of Cover: Personal Accident and Business Travel Insurance
Form: PEOPLESURE Personal Accident and Business Travel Insurance Policy (Ref CAHP4)

Policy Period

From: 1 September 2016 (both dates inclusive and any subsequent period for which a premium is accepted by the Company in consideration of the cover attached by this Policy)
To: 31 August 2017
 (Local time at the Insured’s address)

Policy Limits

| | | |
|--|--|---|
| Event | £10,000,000 | |
| Travel Disruption | £100,000 | Any one Event |
| Kidnap or Extortion Consultant's Costs | £250,000 | Annual Aggregate |
| Government Advice | £100,000 | Any one Event |
| Any One Multi-Engined Aeroplane | £10,000,000 | |
| All Other Forms of Aerial Transport | £3,000,000 | |
| Any One Insured Person - Core Benefits | £500,000 | Excluding Temporary Total Disablement and Temporary Partial Disablement |
| Any One Insured Person - Paraplegia | £50,000 | Payable in addition to Core Benefits |
| Any One Insured Person - Quadriplegia | £125,000 | Payable in addition to Core Benefits |
| Any One Insured Person - Hemiplegia | £50,000 | Payable in addition to Core Benefits |
| Any One Insured Person - Triplegia | £85,000 | Payable in addition to Core Benefits |
| Any One Insured Person - Temporary Total Disablement or Temporary Partial Disablement | Not Applicable | |
| Any One Insured Person - Dependant Child Benefit | Up to a maximum total amount of 50% of the Benefit per Insured Person shown in the Personal Accident Specification for Accidental Death | |

Policy Premium

| | |
|-----------------------------------|-----------|
| Premium: | £6,033.56 |
| UK Insurance Premium Tax at 9.5%: | £573.19 |
| Total Taxes Payable: | £573.19 |
| Total Payable: | £6,606.75 |



Andrew Kendrick
Regional President, Europe

1 September 2016

For and on behalf of Chubb Insurance Company of Europe SE

ACE has acquired Chubb, creating a global insurance leader operating under the renowned Chubb name.

Chubb Insurance Company of Europe SE, a European company incorporated in England and Wales and registered under Company Number SE13. Registered Office: One America Square, 17 Crosswall, London, EC3N 2AD, United Kingdom. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Full details can be found online at www.fca.org.uk/register.

Chubb Insurance Company of Europe SE is a subsidiary of a US parent and Chubb Limited (a NYSE listed company) and part of the Chubb Group of companies. Consequently, Chubb Insurance Company of Europe SE is subject to certain US laws and regulations in addition to EU, UN and national sanctions restrictions which may prohibit it from providing cover or paying claims to certain individuals or entities, and from insuring certain types of activities in or connected with certain countries and territories such as, but not limited to, Iran, Syria, North Korea, North Sudan, Cuba and Crimea.

Section 2 - Personal Accident Specification

| | |
|------------------|---|
| Category: | A |
| Insured Persons: | All Employees, Teaching Staff, Support Staff, Adult Volunteers, Helpers, Assistants, Authorised Supervisors and Students of the Insured resident in the United Kingdom |
| Operative Time: | <p>Whilst undertaking an Insured Journey on behalf of the Insured including Incidental Holiday outside the Country of Permanent Residence of the Insured Person or within the Permanent Country of Residence of the Insured Person provided that such a journey includes an aerial flight or overnight stay or involves either a journey by rail, road or sea excluding commuting between residence and usual place of employment, cover shall commence from the time of leaving Residence or usual place of employment (whichever occurs last) and continues until arrival back at Residence or usual place of employment (whichever occurs first)</p> <p>This is the full Operative Time definition. Section 4 does not apply</p> |

Core Benefits

| Benefit per Insured Person | Sum Insured |
|---|--|
| 1. Accidental Death | £25,000 |
| 2. Loss of Limb(s) (one or more) and/or Loss of Sight (in one or both eyes) | £25,000 |
| 3. Permanent Total Disablement | £25,000 |
| 4. Total Loss of Hearing - in both ears | £25,000 |
| 5. Total Loss of Hearing - in one ear | 25% of £25,000 |
| 6. Total Loss of Speech | £25,000 |
| 7. Permanent Partial Disablement | £25,000 |
| 8. Temporary Total Disablement | Not Applicable |
| Benefit Period | Not Applicable |
| Deferment Period | Not Applicable |
| 9. Temporary Partial Disablement | 50 % of Temporary Total Disablement benefit |
| Benefit Period | 104 weeks |
| Deferment Period | 0 days |

Extension - Personal Accident

| | Benefit per Insured Person | Sum Insured | |
|-----|---|---------------|---|
| 10. | Paraplegia * | £50,000 | |
| 11. | Quadriplegia * | £125,000 | |
| 12. | Hemiplegia * | £50,000 | |
| 13. | Triplegia * | £85,000 | |
| 14. | Total Blindness | £50,000 | |
| 15. | Partner and Child Disability Benefit - Paraplegia, Loss of Sight in both eyes, Total Loss of Hearing in both ears, Loss of Limbs (two or more) | £25,000 | |
| 16. | Partner and Child Disability Benefit - Quadriplegia | £100,000 | |
| 17. | Dependant Child Benefit | £7,500 | per Dependant Child |
| 18. | Executor Expenses | Up To £2,000 | |
| 19. | Funeral Expenses ** | Up To £10,000 | |
| 20. | Bereavement Counselling | Up to £300 | |
| 21. | Retraining Expenses * | Up To £25,000 | |
| 22. | Partner Training Expenses * | Up To £15,000 | |
| 23. | Disability Assistance Expenses * | Up To £25,000 | |
| 24. | Relocation Expenses * | Up To £25,000 | |
| 25. | Domestic Assistance Expenses | Up To £100 | per week to a maximum of £5,000 |
| 26. | Childcare Expenses ** | Up To £5,000 | |
| 27. | Travel for Out-Patient Treatment Expenses | Up To £100 | per week to a maximum of £1,000 |
| 28. | Travel to Hospital Expenses | Up To £100 | per day to a maximum of £3,000 |
| 29. | Travel to Work Expenses | Up To £100 | per day to a maximum of £10,000 |
| 30. | Personnel Replacement Expenses | Up To £500 | per week to a maximum of £5,000 |
| 31. | Recruitment Expenses | Up To £5,000 | |
| 32. | Coma Benefit * | £75 | per day for up to 104 weeks |
| 33. | Hospital Confinement Benefit * | £75 | per day for up to 52 weeks |
| 34. | Accident Medical Expenses | Up To £25,000 | |
| 35. | Physiotherapy Benefit | Up to £500 | |
| 36. | Dental Expenses ** | Up To £2,500 | |
| 37. | Accidental Damage to Personal Property | Up To £1,000 | |
| 38. | Medical Expenses following Workplace Assault | Up To £5,000 | |
| 39. | Catastrophe Counselling | Up to £300 | |
| 40. | Post Traumatic Stress Disorder - Witness of Terrorism | | 50% of Benefit 8 up to a maximum of £500 per week |
| 41. | Independent Financial Advice | Up To £2,500 | |
| 42. | Return to Residence or Hospital Expense | Up To £500 | |
| 43. | Dependant Adult Benefit | £25,000 | per Dependant Adult |
| 44. | Work Experience Placement | £10,000 | |

* Please refer to Condition 10.a) b) c) d) and e) of Section 5 - Personal Accident

** In the event the **Insured Person** sustains **Bodily Injury** resulting in a claim for this benefit the Company shall indemnify the Insured for the benefit of the **Insured Person** under one section of the policy only

Section 2 - Business Travel Specification

| | |
|------------------|---|
| Category: | A |
| Insured Persons: | All Employees, Teaching Staff, Support Staff, Adult Volunteers, Helpers, Assistants, Authorised Supervisors and Students of the Insured resident in the United Kingdom |
| Operative Time: | <p>Whilst undertaking an Insured Journey on behalf of the Insured including Incidental Holiday outside the Country of Permanent Residence of the Insured Person or within the Permanent Country of Residence of the Insured Person provided that such a journey includes an aerial flight or overnight stay or involves either a journey by rail, road or sea excluding commuting between residence and usual place of employment, cover shall commence from the time of leaving Residence or usual place of employment (whichever occurs last) and continues until arrival back at Residence or usual place of employment (whichever occurs first)</p> <p>This is the full Operative Time definition. Section 4 does not apply</p> |

Benefits

| Benefit per Insured Person | | Sum Insured per Insured Journey | Excess |
|--|-------|--|---------------|
| 1. Medical Expenses | | Unlimited | £0 |
| 2. Repatriation Expenses | | Included in Medical Expenses | |
| 3. Accommodation and Sustenance Expenses | | Included in Medical Expenses | |
| 4. Domestic Travel Expenses | | Included in Medical Expenses | |
| 5. Foreign Travel Expenses | | Included in Medical Expenses | |
| 6. Repatriation Expenses following suicide | Up To | £15,000 | £0 |
| 7. Funeral Expenses ** | Up To | £10,000 | £0 |
| 8. Search and Rescue Expenses | Up To | £25,000 | £0 |
| 9. Continuation of Medical Expenses | Up To | £50,000 | £0 |
| 10. Dental Expenses ** | Up to | £2,500 | £0 |
| 11. Childcare Expenses ** | Up To | £5,000 | £0 |
| 12. Foreign Coma Benefit * | | £75 per day for up to 104 weeks | £0 |
| 13. Foreign Hospital Confinement Benefit * | | £75 per day for up to 104 weeks | £0 |
| 14. Chubb Assistance | | Unlimited | £0 |
| 15. Personal Property | Up To | £10,000 | £0 |
| 16. Personal Property Single Article Limit | | £3,000 , extending to £5,000 if the Insured or Insured Person bear 25% of the value of any article valued over £3,000 | £0 |
| 17. Business Equipment | Up To | £3,000 | £0 |
| 18. Business Equipment Single Article Limit | | £3,000 | £0 |
| 19. Delayed Personal Property | Up To | £2,000 | £0 |
| 20. Loss of Travel Documents | Up To | £2,000 | £0 |
| 21. Loss of Keys | Up To | £1,000 | £0 |
| 22. Money | Up To | £10,000 | £0 |
| 23. Cash limit | | £3,000 | £0 |
| 24. Financial Card and Cheque Misuse | | Included in Money | |
| 25. Cancellation Expenses | Up To | £10,000 | £0 |
| 26. Disruption Expenses | | Included in Cancellation Expenses | |
| 27. Curtailment Expenses | | Included in Cancellation Expenses | |

| | | | | |
|-----|---|-------|--|----|
| 28. | Rearrangement Expenses | | Included in Cancellation Expenses | |
| 29. | Replacement Expenses | | Included in Cancellation Expenses | |
| 30. | Travel Delay | | £50 for each full consecutive period of 4 hours up to £600 | £0 |
| 31. | Kidnap or Extortion Consultants' Costs | Up To | £250,000 | £0 |
| 32. | Kidnap or Extortion Expenses | | Included in Kidnap or Extortion Consultants' Costs | |
| 33. | Kidnap or Extortion Payment | | Included in Kidnap or Extortion Consultants' Costs | |
| 34. | Hijack or Kidnap Benefit | | £500 per day for up to 50 days | £0 |
| 35. | Express Kidnapping | Up To | £10,000 for up to 14 days | £0 |
| 36. | Rental Vehicle Excess | Up To | £25,000 | £0 |
| 37. | Government Advice | Up To | £50,000 | £0 |
| 38. | Trauma Counselling | Up to | £300 | £0 |
| 39. | Legal Expenses | Up To | £50,000 | £0 |
| 40. | Court Attendance costs | Up To | £500 | £0 |
| 41. | Personal Liability | Up To | £5,000,000 | £0 |

* Please refer to Condition 10.a) b) c) d) and e) of Section 5 - Personal Accident

** In the event the **Insured Person** sustains **Bodily Injury** resulting in a claim for this benefit the Company shall indemnify the Insured for the benefit of the **Insured Person** under one section of the policy only

ACE has acquired Chubb, creating a global insurance leader operating under the renowned Chubb name.

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Section 3 - Endorsements

The following Endorsements shall apply:

Endorsement 1 - Disturbed Areas Listing (Ref: CAHE1a)

It is hereby noted and agreed that for the purposes of this Policy each of the following countries are regarded by the Company as a Disturbed Area

Afghanistan

Iraq

The Company reserves the right to amend the above list by giving the Insured seven days' written notice by recorded delivery to the last known address of the Insured.

Endorsement 2 - Visitors' Personal Accident (Ref: CAHE15a)

It is hereby noted and agreed that the Company shall provide the following Benefit per **Insured Person** shown in the Personal Accident Specification below

Insured Persons: Visitors to the Insured's **Premises** attending in a business capacity with the knowledge and consent of the Insured

Operative Time: Whilst on the **Premises** of the Insured

Benefits

| Benefit per Insured Person | Sum Insured |
|---|--|
| 1. Accidental Death | £30,000 |
| 2. Loss of Limb(s) (one or more) and/or Loss of Sight (in one or both eyes) | £30,000 |
| 3. Permanent Total Disablement | £30,000 |
| 4. Total Loss of Hearing - in both ears | £30,000 |
| 5. Total Loss of Hearing - in one ear | 25% of Total Loss of Hearing in both ears |
| 6. Total Loss of Speech | £30,000 |
| 7. Permanent Partial Disablement | £30,000 |

Definitions

Premises shall mean the interior portion of a building with a singular identifiable address in the **United Kingdom** owned or leased by the Insured in the conduct of their business.

Visitors shall mean any individual not insured elsewhere under this Policy visiting the **Premises** of the Insured in a business capacity with the knowledge and consent of the Insured excluding any Emergency Services personnel and third party contractors undertaking work on behalf of the Insured.

Conditions

- In respect of any one **Event** which exceeds £300,000 the Sum Insured shall be proportionately reduced until the total of all benefits payable does not exceed £300,000.

Endorsement 3 - Compassionate Travel - Personal Accident (Ref: CAHE16a)

It is hereby noted and agreed that where on the medical advice of a **Qualified Medical Practitioner** it has been recommended that up to three relatives or friends of the **Insured Person** are required to travel to or remain with the **Insured Person** as a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall provide the following Benefit per **Insured Person** shown below

Insured Persons: Up to Three Named Relatives or Friends of the **Insured Person**

Operative Time: Whilst travelling to or remaining with an **Insured Person**

Benefits

| | Benefit per Insured Person | Sum Insured |
|----|--|--|
| 1. | Accidental Death | £30,000 |
| 2. | Loss of Limb(s) (one or more) and/or Loss of Sight (in one or both eyes) | £30,000 |
| 3. | Permanent Total Disablement | £30,000 |
| 4. | Total Loss of Hearing - in both ears | £30,000 |
| 5. | Total Loss of Hearing - in one ear | 25% of Total Loss of Hearing in both ears |
| 6. | Total Loss of Speech | £30,000 |
| 7. | Permanent Partial Disablement | £30,000 |

Endorsement 4 - Corporate Guests and Consultants/Contractors - Personal Accident (Ref: CAHE17c)

It is hereby noted and agreed that the Company shall provide the following Benefit per **Insured Person** shown below

- Insured Persons:** Guests and Non Executive directors of the Insured and any person representing the Insured on their business travelling at the expense of and with the knowledge and consent of the Insured
- Operative Time:** Whilst undertaking an **Insured Journey** on behalf of the Insured including **Incidental Holiday** outside or within the **Country of Permanent Residence** of the **Insured Person**. Cover shall apply from the time of leaving **Residence** or usual place of employment (whichever occurs last) and continues until arrival back at **Residence** or usual place of employment (whichever occurs first)

Benefits

| Benefit per Insured Person | Sum Insured |
|---|--|
| 1. Accidental Death | £30,000 |
| 2. Loss of Limb(s) (one or more) and/or Loss of Sight (in one or both eyes) | £30,000 |
| 3. Permanent Total Disablement | £30,000 |
| 4. Total Loss of Hearing - in both ears | £30,000 |
| 5. Total Loss of Hearing - in one ear | 25% of Total Loss of Hearing in both ears |
| 6. Total Loss of Speech | £30,000 |
| 7. Permanent Partial Disablement | £30,000 |

Conditions

- In respect of any one **Event** which exceeds £300,000 the Sum Insured shall be proportionately reduced until the total of all benefits payable does not exceed £300,000.

Endorsement 5 - Compassionate Travel - Travel Only (Ref: CAHE18c)

It is hereby noted and agreed that where on the medical advice of a **Qualified Medical Practitioner** it has been recommended that up to three relatives or friends of the **Insured Person** are required to travel to or remain with the **Insured Person** as a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall provide up to the Sum Insured per **Insured Journey** shown below

Benefits

| Benefit per Insured Person | | Sum Insured per Insured Journey | Excess |
|--|-------|---|---------------|
| 1. Medical Expenses | | Unlimited | £0 |
| 2. Repatriation Expenses | | Included in Medical Expenses | |
| 3. Accommodation and Sustenance Expenses | | Included in Medical Expenses | |
| 4. Domestic Travel Expenses | | Included in Medical Expenses | |
| 5. Foreign Travel Expenses | | Included in Medical Expenses | |
| 6. Repatriation Expenses following suicide | Up To | £15,000 | £0 |
| 7. Funeral Expenses ** | Up To | £10,000 | £0 |
| 8. Search and Rescue Expenses | Up To | £25,000 | £0 |
| 9. Continuation of Medical Expenses | Up To | £50,000 | £0 |
| 10. Dental Expenses ** | Up To | £2,500 | £0 |
| 11. Childcare Expenses ** | Up To | £5,000 | £0 |
| 12. Foreign Coma Benefit * | | £75 per day for up to 104 weeks | £0 |
| 13. Foreign Hospital Confinement Benefit * | | £75 per day for up to 104 weeks | £0 |
| 14. Chubb Assistance | | Unlimited | £0 |
| 15. Personal Property | Up To | £10,000 | £0 |
| 16. Personal Property Single Article Limit | | £3,000, extending to £5,000 if the Insured or Insured Person bear 25% of the value of any article valued over £3,000 | £0 |
| 17. Business Equipment | Up To | £3,000 | £0 |
| 18. Business Equipment Single Article Limit | | £3,000 | £0 |
| 19. Delayed Personal Property | Up To | £2,000 | £0 |
| 20. Loss of Travel Documents | Up To | £2,000 | £0 |
| 21. Loss of Keys | Up To | £1,000 | £0 |
| 22. Money | Up To | £10,000 | £0 |
| 23. Cash Limit | | £3,000 | £0 |
| 24. Financial Card and Cheque Misuse | | Included in Money | |
| 25. Cancellation Expenses | Up To | £10,000 | £0 |
| 26. Disruption Expenses | | Included in Cancellation Expenses | |
| 27. Curtailment Expenses | | Included in Cancellation Expenses | |
| 28. Rearrangement Expenses | | Included in Cancellation Expenses | |
| 29. Replacement Expenses | | Included in Cancellation Expenses | |
| 30. Travel Delay | | £50 for each full consecutive period of 4 hours up to £600 | £0 |
| 31. Kidnap or Extortion Consultants' Costs | Up To | £250,000 | £0 |
| 32. Kidnap or Extortion Expenses | | Included in Kidnap or Extortion Consultants' Costs | |
| 33. Kidnap or Extortion Payment | | Included in Kidnap or Extortion Consultants' Costs | |
| 34. Hijack or Kidnap Benefit | | £500 per day for up to 50 days | £0 |
| 35. Express Kidnapping | Up To | £10,000 for up to 14 days | £0 |
| 36. Rental Vehicle Excess | Up To | £25,000 | £0 |
| 37. Government Advice | Up To | £50,000 | £0 |
| 38. Trauma Counselling | Up To | £300 | £0 |
| 39. Legal Expenses | Up To | £50,000 | £0 |

| | | | | |
|-----|------------------------|-------|------------|----|
| 40. | Court Attendance costs | Up To | £500 | £0 |
| 41. | Personal Liability | Up To | £5,000,000 | £0 |

* Please refer to Condition 10.a) b) c) d) and e) of Section 5 - Personal Accident

** In the event the **Insured Person** sustains **Bodily Injury** resulting in a claim for this benefit the Company shall indemnify the Insured for the benefit of the **Insured Person** under one Section of the Policy only

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Endorsement 6 - Corporate Guests and Consultants/Contractors - Travel Only (Ref: CAHE19c)

It is hereby noted and agreed that the Company shall provide up to the Sum Insured per **Insured Journey** shown below

Insured Persons: Guests and Non Executive directors of the Insured and any person representing the Insured on their business travelling at the expense of and with the knowledge and consent of the Insured.

Operative Time: Foreign and Domestic Business Travel including Incidental Holiday

Refer to Section 4 for a full definition of Operative Time

Benefits

| | Benefit per Insured Person | Sum Insured per Insured Journey | Excess |
|-----|--|---|---------------|
| 1. | Medical Expenses | Unlimited | £0 |
| 2. | Repatriation Expenses | Included in Medical Expenses | |
| 3. | Accommodation and Sustenance Expenses | Included in Medical Expenses | |
| 4. | Domestic Travel Expenses | Included in Medical Expenses | |
| 5. | Foreign Travel Expenses | Included in Medical Expenses | |
| 6. | Repatriation Expenses following suicide | Up To £15,000 | £0 |
| 7. | Funeral Expenses ** | Up To £10,000 | £0 |
| 8. | Search and Rescue Expenses | Up To £25,000 | £0 |
| 9. | Continuation of Medical Expenses | Up To £50,000 | £0 |
| 10. | Dental Expenses ** | Up To £2,500 | £0 |
| 11. | Childcare Expenses ** | Up To £5,000 | £0 |
| 12. | Foreign Coma Benefit * | £75 per day for up to 104 weeks | £0 |
| 13. | Foreign Hospital Confinement Benefit * | £75 per day for up to 104 weeks | £0 |
| 14. | Chubb Assistance | Unlimited | £0 |
| 15. | Personal Property | Up To £10,000 | £0 |
| 16. | Personal Property Single Article Limit | £3,000, extending to £5,000 if the Insured or Insured Person bear 25% of the value of any article valued over £3,000 | £0 |
| 17. | Business Equipment | Up To £3,000 | £0 |
| 18. | Business Equipment Single Article Limit | £3,000 | £0 |
| 19. | Delayed Personal Property | Up To £2,000 | £0 |
| 20. | Loss of Travel Documents | Up To £2,000 | £0 |
| 21. | Loss of Keys | Up To £1,000 | £0 |
| 22. | Money | Up To £10,000 | £0 |
| 23. | Cash Limit | £3,000 | £0 |
| 24. | Financial Card and Cheque Misuse | Included in Money | |
| 25. | Cancellation Expenses | Up To £10,000 | £0 |
| 26. | Disruption Expenses | Included in Cancellation Expenses | |
| 27. | Curtailment Expenses | Included in Cancellation Expenses | |
| 28. | Rearrangement Expenses | Included in Cancellation Expenses | |
| 29. | Replacement Expenses | Included in Cancellation Expenses | |
| 30. | Travel Delay | £50 for each full consecutive period of 4 hours up to £600 | £0 |
| 31. | Kidnap or Extortion Consultants' Costs | Up To £250,000 | £0 |
| 32. | Kidnap or Extortion Expenses | Included in Kidnap or Extortion Consultants' Costs | |
| 33. | Kidnap or Extortion Payment | Included in Kidnap or Extortion Consultants' Costs | |
| 34. | Hijack or Kidnap Benefit | £500 per day for up to 50 days | £0 |
| 35. | Express Kidnapping | Up To £10,000 for up to 14 days | £0 |

| | | | | |
|-----|------------------------------|-------|------------|----|
| 36. | Rental Vehicle Excess | Up To | £25,000 | £0 |
| 37. | Government Advice | Up To | £50,000 | £0 |
| 38. | Trauma Counselling | Up To | £300 | £0 |
| 39. | Legal Expenses | Up To | £50,000 | £0 |
| 40. | Court Attendance costs | Up To | £500 | £0 |
| 41. | Personal Liability | Up To | £5,000,000 | £0 |

* Please refer to Condition 10.a) b) c) d) and e) of Section 5 - Personal Accident

** In the event the **Insured Person** sustains **Bodily Injury** resulting in a claim for this benefit the Company shall indemnify the Insured for the benefit of the **Insured Person** under one Section of the policy only

ACE has acquired Chubb, creating a global insurance leader operating under the renowned Chubb name.

Chubb Insurance Company of Europe SE, a European company incorporated in England and Wales and registered under Company Number SE13. Registered Office: One America Square, 17 Crosswall, London, EC3N 2AD, United Kingdom. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Full details can be found online at www.fca.org.uk/register.

Chubb Insurance Company of Europe SE is a subsidiary of a US parent and Chubb Limited (a NYSE listed company) and part of the Chubb Group of companies. Consequently, Chubb Insurance Company of Europe SE is subject to certain US laws and regulations in addition to EU, UN and national sanctions restrictions which may prohibit it from providing cover or paying claims to certain individuals or entities, and from insuring certain types of activities in or connected with certain countries and territories such as, but not limited to, Iran, Syria, North Korea, North Sudan, Cuba and Crimea.

Endorsement 7 - Territorial Clause (Ref: CAHE26a)

It is hereby noted and agreed that in respect of any **Insured Journey** afforded cover under any Category of the Business Travel Specification and under any of the following Sections of the Policy

Section 5 - Medical

Section 5 - Chubb Assistance

Section 5 - Property

Section 5 - Money

Section 5 - Travel Disruption

Section 5 - **Kidnap** or **Extortion Consultants' Costs**

Section 5 - **Rental Vehicle** Excess

Section 5 - Government Advice

Section 5 - **Legal Expenses**

Section 5 - Personal Liability

no cover is provided and no benefits shall be payable in respect of an **Insured Journey** in, to or from Iran

Endorsement 8 - Accompanied Business and Holiday Travel Domestic Staff - Travel Only (Ref: CAHE28)

It is hereby noted and agreed that where cover is provided for a **Director/Partner** on **Foreign and Domestic Business and Holiday Travel** the cover is extended as below

Insured Persons: One member of the **Domestic Staff of the Director/Partner**

Operative Time: Whilst accompanying the **Director/Partner** on **Foreign and Domestic Business and Holiday Travel**

Benefits

| | Benefit per Insured Person | Sum Insured per Insured Journey | Excess |
|-----|--|---|---------------|
| 1. | Medical Expenses | Unlimited | £0 |
| 2. | Repatriation Expenses | Included in Medical Expenses | |
| 3. | Accommodation and Sustenance Expenses | Included in Medical Expenses | |
| 4. | Domestic Travel Expenses | Included in Medical Expenses | |
| 5. | Foreign Travel Expenses | Included in Medical Expenses | |
| 6. | Repatriation Expenses following suicide | Up To £15,000 | £0 |
| 7. | Funeral Expenses ** | Up To £10,000 | £0 |
| 8. | Search and Rescue Expenses | Up To £25,000 | £0 |
| 9. | Continuation of Medical Expenses | Up To £50,000 | £0 |
| 10. | Dental Expenses ** | Up To £2,500 | £0 |
| 11. | Childcare Expenses ** | Up To £5,000 | £0 |
| 12. | Foreign Coma Benefit * | £75 per day for up to 104 weeks | £0 |
| 13. | Foreign Hospital Confinement Benefit * | £75 per day for up to 52 weeks | £0 |
| 14. | Chubb Assistance | Unlimited | £0 |
| 15. | Personal Property | Up To £10,000 | £0 |
| 16. | Personal Property Single Article Limit | £3,000, extending to £5,000 if the Insured or Insured Person bear 25% of the value of any article valued over £3,000 | £0 |
| 17. | Business Equipment | Up To £3,000 | £0 |
| 18. | Business Equipment Single Article Limit | £3,000 | £0 |
| 19. | Delayed Personal Property | Up To £2,000 | £0 |
| 20. | Loss of Travel Documents | Up To £2,000 | £0 |
| 21. | Loss of Keys | Up To £1,000 | £0 |
| 22. | Money | Up To £10,000 | £0 |
| 23. | Cash Limit | £3,000 | £0 |
| 24. | Financial Card and Cheque Misuse | Included in Money | |
| 25. | Cancellation Expenses | Up To £10,000 | £0 |
| 26. | Disruption Expenses | Included in Cancellation Expenses | |
| 27. | Curtailment Expenses | Included in Cancellation Expenses | |
| 28. | Rearrangement Expenses | Included in Cancellation Expenses | |
| 29. | Replacement Expenses | Included in Cancellation Expenses | |
| 30. | Travel Delay | £50 for each full consecutive period of 4 hours up to £600 | £0 |
| 31. | Kidnap or Extortion Consultants' Costs | Up To £250,000 | £0 |

| | Benefit per Insured Person | Sum Insured per Insured Journey | Excess |
|-----|--|--|---------------|
| 32. | Kidnap or Extortion Expenses | Included in Kidnap or Extortion Consultants' Costs | |
| 33. | Kidnap or Extortion Payment | Included in Kidnap or Extortion Consultants' Costs | |
| 34. | Hijack or Kidnap Benefit | £500 per day for up to 50 days | £0 |
| 35. | Express Kidnapping | Up To £10,000 for up to 14 days | £0 |
| 36. | Rental Vehicle Excess | Up To £25,000 | £0 |
| 37. | Government Advice | Up To £50,000 | £0 |
| 38. | Trauma Counselling | Up To £300 | £0 |
| 39. | Legal Expenses | Up To £50,000 | £0 |
| 40. | Court Attendance Costs | Up To £500 | £0 |
| 41. | Personal Liability | Up To £5,000,000 | £0 |

* Please refer to Condition 10.a) b) c) d) and e) of Section 5 - Personal Accident

** In the event the **Insured Person** sustains **Bodily Injury** resulting in a claim for this benefit the Company shall indemnify the Insured for the benefit of the **Insured Person** under one Section of the Policy only.

ACE has acquired Chubb, creating a global insurance leader operating under the renowned Chubb name.

Chubb Insurance Company of Europe SE, a European company incorporated in England and Wales and registered under Company Number SE13. Registered Office: One America Square, 17 Crosswall, London, EC3N 2AD, United Kingdom. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Full details can be found online at www.fca.org.uk/register.

Chubb Insurance Company of Europe SE is a subsidiary of a US parent and Chubb Limited (a NYSE listed company) and part of the Chubb Group of companies. Consequently, Chubb Insurance Company of Europe SE is subject to certain US laws and regulations in addition to EU, UN and national sanctions restrictions which may prohibit it from providing cover or paying claims to certain individuals or entities, and from insuring certain types of activities in or connected with certain countries and territories such as, but not limited to, Iran, Syria, North Korea, North Sudan, Cuba and Crimea.

Peoplesure Personal Accident and Business Travel Insurance Policy

CHUBB®

Accident & Health Insurance

ACE has acquired Chubb, creating a global insurance leader operating under the renowned Chubb name.

Chubb Insurance Company of Europe SE, a European company incorporated in England and Wales and registered under Company Number SE13. Registered Office: One America Square, 17 Crosswall, London, EC3N 2AD, United Kingdom. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Full details can be found online at www.fca.org.uk/register

Welcome

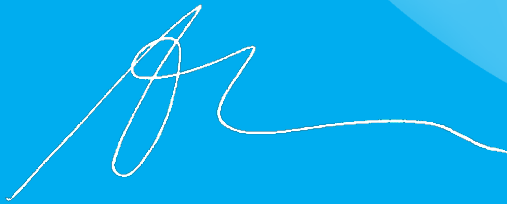
Thank you for choosing Chubb Accident & Health.

We are part of the Chubb Group of Insurance Companies, one of the world's most financially stable insurers, so you are in safe hands.

Policy wording

Peoplesure is one of the most comprehensive policies available. With multinational capability and 24/7 travel and medical assistance, Peoplesure responds quickly, providing benefit to your business and its employees when it's needed most.

This document provides details of the policy coverage. It should be read alongside the policy schedule.



Andrew Kendrick
Regional President, Europe



Chubb Assistance (24 HOURS)

If you require

- Medical Emergency assistance services or
- Travel Emergency assistance services or
- Kidnap or Extortion consultancy services

Please contact us at:

Telephone: +44 207 895 3364

Email: medicalassistance@chubb.com

If you require

- Travel Advice

Please visit our assistance website at: www.chubbassistance.com

To access our Medical and Security website, enter the Policy Number shown in the Policy and register. After registering you can use your own password and log in at any time or place.

Making a Claim

Chubb's UK based claims team is consistently acknowledged as the best in the market so it is reassuring to know you have access to expert support.

If you wish to make a claim, please contact us directly or via your insurance broker.

Chubb Insurance Company of Europe SE
One America Square
17 Crosswall
London
EC3N 2AD
United Kingdom

Telephone: +44 207 956 5000 (office hours)

Email: cahukclaims@chubb.com

Section 4 Operative Time Definitions

24 Hours

24 hours a day

Occupational including Commuting

- a. Whilst in pursuit of normal occupational duties on behalf of the Insured or whilst travelling directly between **Residence** and usual place of employment; or
- b. Whilst undertaking an **Insured Journey** on behalf of the Insured including **Incidental Holiday** outside or within the **Country of Permanent Residence** of the **Insured Person**. Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Occupational excluding Commuting

- a. Whilst in pursuit of normal occupational duties on behalf of the Insured; or
- b. Whilst undertaking an **Insured Journey** on behalf of the Insured including **Incidental Holiday** outside or within the **Country of Permanent Residence** of the **Insured Person**. Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Work Away from Premises including Commuting

Whilst in pursuit of normal occupational duties on behalf of the Insured away from usual place of employment or whilst travelling directly between **Residence** and usual place of employment.

Work Away from Premises excluding Commuting

Whilst in pursuit of normal occupational duties on behalf of the Insured away from usual place of employment.

Assault - 24 Hours

At any time as a direct result of an unprovoked malicious assault by another person.

Assault - Occupational

Whilst in pursuit of normal occupational duties on behalf of the Insured as a direct result of unprovoked malicious assault by another person.

Vehicular - 24 Hours

Whilst getting in and out of travelling in loading unloading carrying out emergency roadside repairs to and re-fuelling of any vehicle owned by hired by or leased to the Insured or any vehicle which is a temporary replacement thereof.

Vehicular - Business Only

Whilst in pursuit of normal occupational duties on behalf of the Insured as a direct result of getting in and out of travelling in loading unloading carrying out emergency roadside repairs to and re-fuelling of any vehicle owned by hired by or leased to the insured or a temporary replacement thereof.

Volunteers and Committee Members

Whilst in pursuit of voluntary or committee member duties on behalf of the Insured or whilst travelling directly to and from **Residence** and the place where such duties are undertaken.

Foreign Business Travel including Incidental Holiday

Whilst undertaking an **Insured Journey** on behalf of the Insured including **Incidental Holiday** outside the **Country of Permanent Residence** of the **Insured Person**. Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Foreign and Domestic Business Travel including Incidental Holiday

Whilst undertaking an **Insured Journey** on behalf of the Insured including **Incidental Holiday**

- a. Outside the **Country of Permanent Residence** of the **Insured Person**; or
- b. Within the **Country of Permanent Residence** of the **Insured Person** provided that such a journey includes an aerial flight or overnight stay or involves either a journey by rail road or sea excluding commuting between **Residence** and usual place of employment.

Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence or** usual place of employment (whichever occurs last).

Foreign Holiday Travel

Whilst undertaking an **Insured Journey** for personal reasons outside the **Country of Permanent Residence** of the **Insured Person**. Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Foreign and Domestic Holiday Travel

Whilst undertaking an **Insured Journey** for personal reasons

- a. Outside the **Country of Permanent Residence** of the **Insured Person**; or

- b. Within the **Country of Permanent Residence** of the **Insured Person** provided that such a journey includes an aerial flight or overnight stay or involves either a journey by rail road or sea excluding commuting between **Residence** and usual place of employment.

Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Foreign Business and Holiday Travel

Whilst undertaking an **Insured Journey** on behalf of the Insured or for personal reasons outside the **Country of Permanent Residence** of the **Insured Person**. Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Foreign and Domestic Business and Holiday Travel

Whilst undertaking an **Insured Journey** on behalf of the Insured or for personal reasons

- a. Outside the **Country of Permanent Residence** of the **Insured Person**; or
- b. Within the **Country of Permanent Residence** of the **Insured Person** provided that such a journey includes an aerial flight or overnight stay or involves either a journey by rail road or sea excluding commuting between **Residence** and usual place of employment.

Cover shall commence from the time of leaving **Residence** or usual place of employment (whichever occurs first) and continues until arrival back at **Residence** or usual place of employment (whichever occurs last).

Section 5 Personal Accident And Business Travel Covers

Part 1: Personal Accident

If within the Operative Time an **Insured Person** sustains **Bodily Injury** the Company shall pay a benefit to the Insured in accordance with the Sum Insured shown in the Personal Accident Specification subject to any appropriate Policy Limits shown in the Insuring Agreement.

Extensions

Accident Medical Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death or **Loss of Limb(s)** or **Loss of Sight** or **Loss of Hearing** or **Loss of Speech** or **Permanent Total Disablement** or **Permanent Partial Disablement** or **Temporary Total Disablement** or **Temporary Partial Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred for **Medical Expenses** with the prior consent of the Company in accordance with the Sum Insured shown in the Personal Accident Specification.

Accidental Damage to Personal Property

If within the Operative Time an **Insured Person** sustains damage to their **Personal Property** as a result of sustaining **Bodily Injury** the Company shall indemnify the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification.

Bereavement Counselling

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death the Company shall indemnify the Insured for fees charged by a bereavement counsellor registered with the British Association for Counselling and Psychotherapy or equivalent body in the **Insured Person's Country of Permanent Residence** for up to five one hour sessions of bereavement counselling for the **Partner** and/or **Child(ren)** of the **Insured Person** where such counselling is on the medical advice of a **Qualified Medical Practitioner**.

Catastrophe Counselling

If within the Operative Time five or more **Insured Persons** sustain **Bodily Injury** resulting in death or **Loss of Limb(s)** or **Loss of Sight** or **Loss of Hearing** or **Loss of Speech** or **Permanent Total Disablement** or **Permanent Partial Disablement** or **Temporary Total Disablement** or **Temporary Partial Disablement** in one **Event** on the Insured's **Premises** the Company shall indemnify the Insured for fees charged by a trauma counsellor registered with the British Association for Counselling and Psychotherapy or equivalent body in the **Insured Person's Country of Permanent Residence** for up to five one hour sessions of counselling for **Employees** who were present and witnessed the **Event** that lead to the **Bodily Injury** of the **Insured Persons**.

Childcare Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** or **Permanent Total Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred for the services of a registered childcare provider but only in respect of additional costs that would not otherwise have been incurred up to a maximum period of 104 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Coma Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in a state of continuous unconsciousness the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** for each full day of continuous unconsciousness up to a maximum period of 104 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Dental Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Dental Injury** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred on the advice of a **Qualified Medical Practitioner** in accordance with the Sum Insured shown in the Personal Accident Specification.

Dependent Adult Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death the Company shall pay a benefit to the Insured in accordance with the Sum Insured shown in the Personal Accident Specification.

Dependent Child Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death the Company shall pay a benefit to the Insured in accordance with the Sum Insured shown in the Personal Accident Specification and the Policy Limit shown in the Insuring Agreement.

Disability Assistance Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** in both eyes or **Permanent Total Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses

necessarily incurred with the Company's prior written consent for alterations that have to be made to the **Residence** and/or vehicle and/or usual place of employment of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification.

Disappearance

If within the Operative Time an **Insured Person** disappears and after a suitable period of time it is reasonable for the police or registration authorities to believe that the **Insured Person** has sustained **Bodily Injury** resulting in death the Company shall pay a benefit to the Insured in accordance with the appropriate Sum Insured shown in the Personal Accident Specification provided that the Insured provides a signed undertaking that if the belief is subsequently found to be incorrect such death Benefit shall be refunded to the Company.

Domestic Assistance Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** or **Permanent Total Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred in employing a bona fide domestic services company for domestic assistance provided to the **Insured Person** at their **Residence** up to a maximum period of 104 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Executor Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death the Company shall on production of an interim Death Certificate indemnify the Insured for the benefit of the **Insured Person** for any reasonable expenses necessarily incurred as a direct consequence of the death of the **Insured Person** which require immediate payment by the executor to the estate of the **Insured Person** whilst the administration of the estate is being arranged in accordance with the Sum Insured shown in the Personal Accident Specification.

Exposure

If within the Operative Time an **Insured Person** sustains death or disablement as a direct result of unavoidable exposure to the elements the Company shall consider such death or disablement as having been caused by an **Accident** and shall pay a benefit to the Insured in accordance with the appropriate Sum Insured shown in the Personal Accident Specification.

Funeral Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred in the burial or cremation of the **Insured Person** in their **Country of Permanent Residence** in accordance with the Sum Insured shown in the Personal Accident Specification.

Hemiplegia

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Hemiplegia** and **Permanent Total Disablement** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification. The Sum Insured for **Hemiplegia** is payable in addition to the **Core Benefits** Sum Insured.

Hospital Confinement Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in admission to **Hospital** as an **In-Patient** on the advice of a **Qualified Medical Practitioner** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** for each full day of hospitalisation up to a maximum of 52 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Independent Financial Advice

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death or **Loss of Limb(s)** or **Loss of Sight** or **Loss of Hearing** or **Loss of Speech** or **Permanent Total Disablement** or **Permanent Partial Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for fees charged by an Independent Financial Adviser authorised and regulated by the Financial Conduct Authority or equivalent regulatory authority in the **Insured Person's Country of Permanent Residence** and who is not the **Insured Person** the **Partner** of the **Insured Person** a member of the immediate family of the **Insured Person** or an **Employee** of the Insured to provide the **Insured Person** with one session of professional financial advice in accordance with the Sum Insured shown in the Personal Accident Specification.

Medical Expenses following Workplace Assault

If within the Operative Time an **Insured Person** sustains **Medical Expenses** as a result of unprovoked assault at their usual place of employment or whilst in the course of their duties on behalf of the Insured the Company shall indemnify the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification.

Paraplegia

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Paraplegia** and **Permanent Total Disablement** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification. The Sum Insured for **Paraplegia** is payable in addition to the **Core Benefits** Sum Insured.

Partner and Child Disability Benefit

If within the **Policy Period** the **Partner** or **Child** of an **Insured Person** sustains **Bodily Injury** resulting in **Paraplegia** or **Loss of Sight** in both eyes or total **Loss of Hearing** in both ears or **Loss of Limbs** (two or more) or **Quadriplegia** the Company shall pay a benefit to the Insured in accordance with the Sum Insured shown in the Personal Accident Specification provided that the **Insured Person** is a **Director** or **Employee** of the Insured.

Partner Training Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death or **Permanent Total Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred by the **Partner** of the **Insured Person** in training for an occupation or retraining for an alternative occupation up to a maximum period of 26 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Personnel Replacement Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death or **Permanent Total Disablement** the Company shall indemnify the Insured for reasonable costs necessarily incurred in employing a temporary employee recruited through a registered recruitment company to directly replace the **Insured Person** up to a maximum period of 26 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Physiotherapy Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Permanent Total Disablement** or **Permanent Partial Disablement** or **Temporary Total Disablement** or **Temporary Partial Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for fees charged by a physiotherapist registered with the Chartered Society of Physiotherapy or equivalent body in the **Insured Person's Country of Permanent Residence** for up to ten one hour sessions of physiotherapy for the **Insured Person** where such physiotherapy is on the medical advice of a **Qualified Medical Practitioner**.

Post Traumatic Stress Disorder - Witnessing Terrorism

If within the Operative Time an **Insured Person** directly witnesses an act of **Terrorism** on public transport (other than aircraft) and without sustaining **Bodily Injury** suffers Post Traumatic Stress Disorder within 6 months of the act of **Terrorism** resulting in **Temporary Total Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** up to a maximum period of 13 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Quadriplegia

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Quadriplegia** and **Permanent Total Disablement** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification. The Sum Insured for **Quadriplegia** is payable in addition to the **Core Benefits** Sum Insured.

Recruitment Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in death or **Permanent Total Disablement** or the **Insured Person** commits suicide the Company shall indemnify the Insured for reasonable expenses necessarily incurred in employing a registered recruitment company to recruit a permanent employee as a direct replacement for the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification.

Relocation Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** in both eyes or **Permanent Total Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for stamp duty payments solicitor and estate agent fees and removal costs necessarily incurred with the Company's prior written consent as a direct consequence of the **Insured Person** having to move from their **Residence** to an alternative place of **Residence** in accordance with the Sum Insured shown in the Personal Accident Specification.

Retraining Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Permanent Total Disablement** the Company shall indemnify the Insured for reasonable expenses necessarily incurred by the Insured in retraining the **Insured Person** for an alternative occupation up to a maximum period of 26 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Return to Residence or Hospital Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in the **Insured Person** being physically incapacitated and unable to return to their **Residence** for a period in excess of 48 hours the Company shall indemnify the Insured for the benefit of the **Insured Person** for any reasonable additional costs necessarily incurred in returning the **Insured Person** and their **Personal Property** to their **Residence** or the nearest appropriate **Hospital** in accordance with the Sum Insured shown in the Personal Accident Specification.

Total Blindness

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in total **Loss of Sight** in both eyes the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification. The Sum Insured for **Total Blindness** is payable in addition to the **Core Benefits** Sum Insured.

Travel for Out-Patient Treatment Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** or **Loss of Hearing** or **Loss of Speech** or **Permanent Total Disablement** or **Permanent Partial Disablement** or **Temporary Total Disablement** or **Temporary Partial Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred for the services of a chauffeur or taxi or other additional travel costs to convey the **Insured Person** from their usual place of employment or **Residence** to **Hospital** up to a maximum period of 52 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Travel to Hospital Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** or **Loss of Hearing** or **Loss of Speech** or **Permanent Total Disablement** or **Permanent Partial Disablement** or **Temporary Total Disablement** or **Temporary Partial Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred for the services of a chauffeur or taxi or other additional travel costs to convey a **Partner Child** or parent of the **Insured Person** from their **Residence** or the **Residence** of the **Insured Person** to a **Hospital** where the **Insured Person** is an **In-Patient** up to a maximum period of 52 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Travel to Work Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Loss of Limb(s)** or **Loss of Sight** or **Permanent Partial Disablement** or **Temporary Total Disablement** or **Temporary Partial Disablement** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred for the services of a chauffeur or taxi to convey the **Insured Person** between their usual place of employment and the **Residence** of the **Insured Person** up to a maximum period of 52 weeks in accordance with the Sum Insured shown in the Personal Accident Specification.

Triplegia

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Triplegia** and **Permanent Total Disablement** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** in accordance with the Sum Insured shown in the Personal Accident Specification. The Sum Insured for **Triplegia** is payable in addition to the **Core Benefits** Sum Insured.

Work Experience Placements

If a person is undertaking organised voluntary work experience with the Insured and whilst in pursuit of occupational duties on behalf of the Insured sustains **Bodily Injury** resulting in death or **Loss of Limb(s)** or **Loss of Sight** or **Loss of Hearing** or **Loss of Speech** or **Permanent Total Disablement** or **Permanent Partial Disablement** the Company shall pay a benefit to the Insured in accordance with the Sum Insured shown in the Personal Accident Specification.

Definitions

In addition to Section 6 - General Definitions the following Definitions shall apply:

Accident shall mean a sudden unforeseen and fortuitous identifiable event and the word accidental shall be construed accordingly.

Benefit Period shall mean the maximum period of temporary disablement (not necessarily consecutive) in respect of any one **Accident** for which a benefit may be payable.

Bodily Injury shall mean injury which is caused solely by accidental means and which solely and independently of any other cause results directly in the death or disablement of the **Insured Person** within twenty-four calendar months from the date of the **Accident**.

Core Benefits shall mean Benefit per **Insured Person** 1) 2) 3) 4) 5) 6) 7) 8) or 9) as shown in the Personal Accident Specification.

Deferment Period shall mean a period at the beginning of a period of temporary disablement in respect of any one **Accident** during which a benefit is not payable.

Dental Injury shall mean damage to teeth gingival tissues alveoli or dental prostheses (whilst in situ within the mouth of the **Insured Person**) or the loss of dental prostheses (whilst in situ within the mouth of the **Insured Person**) which is caused solely by a force external to the mouth of the **Insured Person**.

Dependant Adult shall mean any person who is dependent on the **Insured Person** and for whom the **Insured Person** is receiving a Carer's Allowance from the British Government.

Facial Disfigurement shall mean permanent disfigurement or permanent scarring of the face with visible scar tissue in the area from the hairline to and including the lower jaw and ears.

Hemiplegia shall mean the permanent and total paralysis of one side of the body.

Loss of Limb(s) shall mean

In the case of a leg loss by physical severance at or above the ankle or permanent and total use of an entire leg or foot; or

In the case of an arm physical severance of all four fingers of one hand through or above the meta carpo phalangeal joints (where the fingers join the palm of the hand) or permanent and total use of an entire arm or hand.

Loss of Sight shall be deemed to have occurred

- a) In both eyes once the name of the **Insured Person** has been added to the Register of Blind Persons on the authority of a fully qualified ophthalmic specialist and the Company is satisfied that the condition is permanent and without expectation of recovery; or
- b) In one eye when the degree of sight remaining after correction is 3/60 or less on the Snellen Scale (meaning seeing at three feet that which the **Insured Person** should see at sixty feet) and the Company is satisfied that the condition is permanent and without expectation of recovery.

Loss of Speech shall mean the total and irrecoverable loss of use of the power of audible and intelligible speech.

Loss of Hearing shall mean the total and irrecoverable loss of hearing.

Paraplegia shall mean the permanent and total paralysis of both legs.

Permanent Partial Disablement shall mean disablement which in the opinion of the Company will in all probability exist for the remainder of the life of the **Insured Person** other than **from Loss of Hearing Loss of Limb(s) Loss of Sight Loss of Speech** or **Permanent Total Disablement** and without reference to the occupation of the **Insured Person** the benefit payable shall be assessed in accordance with the relevant percentage (shown in the Scale of Benefits below) of the Sum Insured shown in the Personal Accident Specification

Scale of Benefits

| | | |
|-------|--|-----|
| I. | Loss of one joint of thumb of either hand | 30% |
| II. | Loss of more than one joint of thumb of either hand | 30% |
| III. | Loss of one joint of forefinger | 20% |
| IV. | Loss of more than one joint of forefinger | 20% |
| V. | Loss of one joint of any other finger | 10% |
| VI. | Loss of more than one joint of any other finger | 10% |
| VII. | Loss of both joints of one big toe | 15% |
| VIII. | Loss of one joint of one big toe | 15% |
| IX. | Loss of both joints of any other toe | 5% |
| X. | Loss of one joint of any other toe | 2% |
| XI. | Permanent total loss of use of shoulder or elbow | 25% |
| XII. | Permanent total loss of use of wrist hip, knee or ankle | 20% |
| XIII. | Removal by surgical operation of lower jaw | 30% |
| XIV. | Facial Disfigurement of 1 centimetre to 5 centimetres in length | 5% |
| XV. | Facial Disfigurement in excess of 5 centimetres in length | 10% |

If an **Insured Person** sustains disablement which is not shown in the **Permanent Partial Disablement** Scale of Benefits (see above) the benefit payable shall be calculated by assessing the degree of disability relative to the Scale of Benefits without reference to the occupation of the **Insured Person**.

Permanent Total Disablement shall mean

- a) In the case of an **Insured Person** gainfully employed by the Insured disablement which in the opinion of a **Qualified Medical Practitioner** will in all probability entirely prevent the **Insured Person** from engaging in their usual occupation for the remainder of their life; or
- b) In the case of an **Insured Person** not gainfully employed by the Insured disablement which in the opinion of the Company will in all probability entirely prevent the **Insured Person** from engaging in any and every occupation for the remainder of their life.

Personal Property shall mean articles which are the property of the **Insured Person** or for which the **Insured Person** is responsible.

Quadriplegia shall mean the permanent and total paralysis of both legs and both arms.

Temporary Partial Disablement shall mean temporary disablement which prevents the **Insured Person** from engaging in a substantial part of their usual occupation.

Temporary Total Disablement shall mean temporary disablement which entirely prevents the **Insured Person** from engaging in their usual occupation.

Total Blindness shall mean **Loss of Sight** in both eyes once the name of the **Insured Person** has been added to the Register of Blind Persons on the authority of a fully qualified ophthalmic specialist and the Company is satisfied that the condition is permanent and without expectation of recovery.

Triplegia shall mean the permanent and total paralysis of three limbs.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. A claim shall not be payable under more than one of the **Core Benefits** in respect of the same loss except where a claim is payable under one of the **Core Benefits** following a period of **Temporary Total Disablement** or **Temporary Partial Disablement**.
2. The payment of a claim under **Temporary Total Disablement** or **Temporary Partial Disablement** shall immediately cease once a claim under any other of the **Core Benefits** becomes payable in respect of the same loss except where either **Temporary Total Disablement** or **Temporary Partial Disablement** becomes payable subsequent to the other.
3. Where either **Temporary Total Disablement** or **Temporary Partial Disablement** becomes payable subsequent to the other the **Benefit Period** shown in the Personal Accident Specification for **Temporary Total Disablement** and **Temporary Partial Disablement** shall not accumulate.
4. Where **Temporary Total Disablement** or **Temporary Partial Disablement** becomes payable subsequent to each other the **Deferment Period** shall apply only once.
5. Any loss covered under more than one of the **Core Benefits** shall be payable under the benefit with the higher Sum Insured.
6. Where an **Insured Person** is employed by the Insured on a contract of fixed duration the **Benefit Period** shall cease at expiry of the contract or as otherwise defined in the Personal Accident Specification whichever occurs first.
7. The payment of a claim under Extensions - Personal Accident shall only be made where a valid claim is payable under one of the **Core Benefits** other than for
 - a) Coma Benefit;
 - b) Damage to **Personal Property**;
 - c) Dental Expenses;
 - d) **Hospital** Confinement Benefit;
 - e) **Medical Expenses** following Workplace Assault;
 - f) **Partner** and **Child** Disability Benefit;
 - g) **Catastrophe Counselling**.
8. A claim under **Paraplegia** **Quadriplegia** **Hemiplegia** or **Triplegia** shall only be payable in addition to a valid claim under **Permanent Total Disablement** other than where **Paraplegia** or **Quadriplegia** are payable under **Partner** and **Child** Disability Benefit.
9. A claim shall not be payable in respect of an **Insured Person** under more than one Category of the Personal Accident Specification in respect of the same loss. The Category of the Personal Accident Specification under which the claim shall be payable shall be at the discretion of the Insured.
10. In respect of each of the following a claim shall only be payable under one of the Benefits in respect of the same loss
 - a) **Paraplegia** **Quadriplegia** **Hemiplegia** and **Triplegia**;
 - b) Retraining Expenses and **Partner** Training Expenses;
 - c) Disability Assistance Expenses and Relocation Expenses;
 - d) Coma Benefit and Foreign Coma Benefit;
 - e) **Hospital** Confinement Benefit and Foreign **Hospital** Confinement Benefit;

11. The cover under the following shall immediately cease twenty-four calendar months from the date of the **Accident**
 - a) Disability Assistance Expenses;
 - b) Medical Expenses;**
 - c) **Medical Expenses** following Workplace Assault;
 - d) **Partner** Training Expenses;
 - e) Recruitment Expenses;
 - f) Relocation Expenses;
 - g) Retraining Expenses;
 - h) Travel for Out-Patient Treatment Expenses;
 - i) Travel to **Hospital** Expenses;
 - j) Travel to Work Expenses.

12. The cover under the following shall immediately cease once a claim under any of the **Core Benefits** becomes payable in respect of the same loss
 - a. Childcare Expenses;
 - b. Domestic Assistance Expenses;
 - c. Personnel Replacement Expenses.

The payment of a claim in respect of Childcare Expenses or Domestic Assistance Expenses shall be made once a **Core Benefit** payment has been agreed by the Company provided that the **Insured Person** has produced documentary evidence in respect of all reasonable expenses necessarily incurred prior to this date.

13. A claim under Executor Expenses shall only be payable subsequent to the **Insured** having provided a signed undertaking that if the cause of death is subsequently found to be other than as a result of **Bodily Injury** such Executor Expenses shall be refunded to the Company.

14. A claim under Travel to Work Expenses shall not be payable in respect of **Temporary Total Disablement** or **Temporary Partial Disablement** except where the sole cause of the temporary disablement of the **Insured Person** is their inability to travel to work. In this instance Travel to Work Expenses may at the discretion of the **Insured** be payable in lieu of **Temporary Total Disablement** in accordance with the Sum Insured shown in the Personal Accident Specification for **Temporary Total Disablement**.

15. A claim under Dental Expenses shall not be payable unless recommended safety equipment for protection against **Dental Injury** was being worn by the **Insured Person** whilst participating in any sport or activity for which the wearing of such safety equipment is reasonably required.

16. If an **Insured Person** is the victim of a **Hijack** or **Kidnap** cover shall remain in force until the **Insured Person** has returned to their **Country of Permanent Residence** or until a period of twelve months from the date of the **Hijack** or **Kidnap** has expired whichever shall occur first.

17. In respect of an **Insured Person** under sixteen years of age not gainfully employed by the **Insured** the Sum Insured shown in the Personal Accident Specification for Accidental Death shall not exceed £20,000.

18. If the total benefit payable in respect of any one **Event** exceeds any of the Policy Limits shown in the Insuring Agreement the Sum Insured shall be proportionately reduced until the total of all benefits payable does not exceed the relevant Policy Limit shown in the Insuring Agreement.

19. The total amount payable under the **Permanent Partial Disablement** Scale of Benefits shall not exceed the amount shown under the Sum Insured shown in the Personal Accident Specification.

20. The total amount payable under the **Permanent Partial Disablement** Scale of Benefits XIV and XV shall not exceed £10,000.

21. Any contributory degenerative condition or disability known by the **Insured Person** to be in existence at the time of sustaining **Bodily Injury** will be taken into consideration by the Company in assessing the benefit payable.
22. The payment of a claim under **Temporary Total Disablement** shall not exceed 100% of the **Insured Person's Gross Weekly Wage**. The payment of a claim under **Temporary Partial Disablement** shall not exceed 50% of the **Insured Person's Gross Weekly Wage**. This Condition shall only apply to **Employees**.
23. A claim under Post Traumatic Stress Disorder - Witnessing **Terrorism** shall only be payable where the Post Traumatic Stress Disorder is diagnosed by a **Qualified Medical Practitioner** who is a specialist in diagnosing such a condition.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Sickness disease any naturally occurring condition or gradually operating cause or post traumatic stress disorder other than as a direct result of **Bodily Injury** or as a result of witnessing an act of **Terrorism**;
2. An **Insured Person** committing or attempting to commit suicide or intentionally inflicting self injury;
3. An **Insured Person** engaging in aviation as a pilot of a fixed wing or rotary propelled aircraft.

Part 2: Medical

If within the Operative Time an **Insured Person** necessarily incurs **Medical Expenses** outside of their **Country of Permanent Residence** as a result of sustaining **Bodily Injury** or becoming ill during an **Insured Journey** the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Extensions

Accommodation and Sustenance Expenses

If within the Operative Time an **Insured Person** necessarily incurs reasonable additional costs for accommodation and sustenance expenses as a result of being:

- a) Admitted as an **In-Patient** to a **Hospital**; or
- b) Declared unfit to travel for medical reasons by a **Qualified Medical Practitioner**

The Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Childcare Expenses

If within the Operative Time reasonable additional costs are necessarily incurred for the care of children as a result of the **Insured Person's Partner** who on the medical advice of a **Qualified Medical Practitioner** is required to travel to or remain with the **Insured Person** as a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of**

Permanent Residence the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Continuation of Medical Expenses

If within the Operative Time an **Insured Person** necessarily incurs **Medical Expenses** as an **In-Patient** at a **Hospital** within the **Country of Permanent Residence** of the **Insured Person** as a result of sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification for all **Medical Expenses** incurred within six calendar months of the return of the **Insured Person** to their **Country of Permanent Residence**.

Dental Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** resulting in **Dental Injury** the Company shall indemnify the Insured for the benefit of the **Insured Person** for reasonable expenses necessarily incurred within the **Country of Permanent Residence** of the **Insured Person** and on the advice of a **Qualified Medical Practitioner** incurred within one calendar month of the return of the **Insured Person** to their **Country of Permanent Residence** with the prior consent of the Company in accordance with the Sum Insured shown in the Business Travel Specification.

Domestic Travel Expenses

If within the Operative Time reasonable additional costs are necessarily incurred

- a) For travel sustenance and accommodation expenses of up to three relatives or friends of the **Insured Person** who on the medical advice of a **Qualified Medical Practitioner** are required to travel to or remain with the **Insured Person**;
- b) In transporting the **Insured Person** to their **Residence** subsequent to a stay as an **In-Patient** at a **Hospital**;
- c) In transporting the body or ashes or **Personal Property** of the **Insured Person** back to their final resting place within their **Country of Permanent Residence**

As a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** within their **Country of Permanent Residence** the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Foreign Coma Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** or becomes ill resulting in a state of continuous unconsciousness during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** for each full day of continuous unconsciousness up to a maximum period of 104 weeks in accordance with the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Foreign Hospital Confinement Benefit

If within the Operative Time an **Insured Person** sustains **Bodily Injury** or becomes ill resulting in admission to **Hospital** as an **In-Patient** on the advice of a **Qualified Medical Practitioner** during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall pay a benefit to the Insured for the benefit of the **Insured Person** for each full day of hospitalisation up to a maximum of 52 weeks in accordance with the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Foreign Travel Expenses

If within the Operative Time reasonable additional costs are necessarily incurred for

- a) Travel sustenance and accommodation expenses of up to three relatives or friends of the **Insured Person** who on the medical advice of a **Qualified Medical Practitioner** are required to travel to or remain with the **Insured Person**;
- b) Transporting the **Personal Property** of the **Insured Person** back to their **Residence** or the body or ashes of the **Insured Person** back to their final resting place within their **Country of Permanent Residence**

As a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of Permanent Residence** or for

- c) Travel expenses incurred by the **Insured Person** in returning to attend the funeral of a close relative in **the Country of Permanent Residence** of the **Insured Person**

The Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Funeral Expenses

If reasonable additional costs are necessarily incurred in the burial or cremation of the **Insured Person** as a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Repatriation Expenses

If within the Operative Time reasonable additional costs are necessarily incurred in repatriating the **Insured Person** to the most suitable **Hospital** or to their **Residence** as a result of the **Insured Person** sustaining **Bodily Injury** or becoming ill during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Repatriation Expenses following Suicide

If within the Operative Time reasonable additional costs are necessarily incurred in transporting the body or ashes of the **Insured Person** back to their final resting place within their **Country of Permanent Residence** as a result of the **Insured Person** committing suicide during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify Chubb Assistance and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Search and Rescue Expenses

If within the Operative Time reasonable additional costs are necessarily incurred to conduct a search and rescue operation to locate an **Insured Person** reported as missing to the police or coastguard or other authority responsible for rescue services where

- a) It is known or believed that the **Insured Person** may have sustained **Bodily Injury** or become ill; or
- b) Weather or safety conditions are such that it becomes necessary to do so to prevent the **Insured Person** from sustaining **Bodily Injury** or becoming ill

During an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify Chubb Assistance or the police or coastguard or other authority responsible for rescue services and/or the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. Chubb Assistance must be informed immediately or as soon as reasonably possible of any situation that may give rise to an **Insured Person** requiring **In-Patient** treatment.
2. Chubb Assistance shall take such steps as they deem necessary to provide Medical and Travel Assistance services under this Policy as shown in Section 5 - Chubb Assistance and shall be allowed sole responsibility in determining any appropriate course of action with regard to the provision of such services.
3. Chubb Assistance shall endeavour to provide Medical and Travel Assistance services under this Policy as shown in Section 5 - Chubb Assistance on a worldwide basis but shall not be obliged to provide such services where
 - a) To do so would breach national or international laws and/or regulations;
 - b) Chubb Assistance are unable to obtain necessary authorisation where required to do so; or
 - c) In the sole opinion of Chubb Assistance it shall be impossible or reasonably impracticable to do so due to
 - i) **War** and/or **Terrorism** or other political or local conditions;
 - ii) The **Insured Person** being in an inaccessible location or offshore; or
 - iii) The **Insured Person** being in a predicament which may more reasonably be the responsibility of a search and rescue operation organised by the police or coastguard or other authority responsible for rescue services.
4. Any expenses incurred in good faith by the Company or Chubb Assistance for **Medical Expenses** or Repatriation Expenses or Search and Rescue Expenses or Travel Expenses in respect of a person who is not covered under this Policy shall be reimbursed by the Insured to the Company.
5. A written statement must be obtained in the event of a claim for Search and Rescue Expenses from the police or coastguard or other authority responsible for rescue services who were responsible for conducting the search and rescue operation.
6. In respect of each of the following a claim shall not be payable under both Benefits in respect of the same loss
 - a) Foreign Coma Benefit and Coma Benefit;
 - b) Foreign **Hospital** Confinement Benefit and **Hospital** Confinement Benefit.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Any expense incurred where an **Insured Person** is travelling or intending to travel against the advice of a **Qualified Medical Practitioner** or for the purpose of obtaining medical treatment or medical advice;
2. Any expense incurred after twenty-four calendar months from the date the first expense was incurred;
3. Any expense incurred for treatment that continued for a period of more than three months from the date the expense was first incurred which was not notified and pre-approved by Chubb Assistance;
4. Any expense incurred by an **Insured Person** for treatment provided after Chubb Assistance based on the advice of a **Qualified Medical Practitioner** has recommended the repatriation of the **Insured Person** to their **Country of Permanent Residence** other than for Continuation of **Medical Expenses**;
5. Any Repatriation Expenses incurred without the prior approval of Chubb Assistance;
6. Any Search and Rescue Expenses incurred without the prior approval of Chubb Assistance except in any situation or circumstance where it has not been reasonably practicable do so;
7. Any Search and Rescue Expenses in excess of the amount reasonably attributable to the **Insured Person** as a proportion of the total cost of the search and rescue operation up to the point in time when the **Insured Person** is recovered or the police or coastguard or other authority responsible for rescue services advise that continuing the search and rescue operation is no longer viable;
8. Any expense incurred for treatment as an **In-Patient** at a **Hospital** where the **Insured Person** has not made all reasonable attempts to obtain the prior approval of Chubb Assistance or to obtain approval at the first opportunity thereafter;
9. Dental or optical expenses unless incurred as the result of an emergency;
10. Any expenses which are recoverable from any other insurance policy in the name of the Insured or **Insured Person** or which are recoverable from any national insurance programme which is applicable to the **Insured Person**;
11. Any loss or expense arising from an **Insured Person** committing or attempting to commit suicide or intentionally inflicting self-injury except for Repatriation Expenses following Suicide;
12. Any loss or expense arising from an **Insured Person** engaging in aviation as a pilot of a fixed wing or rotary propelled aircraft;
13. The amount of the **Excess** shown in the Business Travel Specification.

Part 3: Chubb Assistance

The cover provided under Section 5 - Medical extends to include a range of Medical and Travel Assistance services supported by a 24 Hour Emergency Helpline. If during the Operative Time an **Insured Person** is travelling on an **Insured Journey** and requires assistance Chubb Assistance must be informed immediately or as soon as reasonably possible of any situation that may give rise to a claim by contacting the Chubb Assistance 24 Hour Emergency Helpline by telephone or e-mail

Telephone Number +44 207 895 3364

E-Mail Address medicalassistance@chubb.com

When contacting Chubb Assistance please make sure you have the following information available

The name of the **Insured Person**

The policy number on the Chubb Assistance Medical Assistance e-card

The telephone, facsimile number or email address that the **Insured Person** can be contacted on

The address where the **Insured Person** is located abroad

The nature of the emergency or the assistance required

The name of the Employer of the **Insured Person**

The Medical Assistance services provided are:

Medical Advice

Chubb Assistance can provide Medical Advice over the telephone to an **Insured Person** during an **Insured Journey** on a wide range of medical conditions by providing access to its team of medical staff. This highly qualified team of medical consultants and nursing staff are on hand 24 hours a day/365 days a year to provide multi-lingual expert medical assistance to ensure that the most appropriate and best available treatment is provided.

Repatriation

Chubb Assistance is resourced to provide repatriation by air ambulance scheduled air services and/or surface transportation depending on circumstance - with a fully qualified medical escort if necessary.

Medical Referral

Chubb Assistance can provide contact information relating to local **Hospitals** and **Qualified Medical Practitioners** to an **Insured Person** requiring Out-Patient Medical or Dental treatment during an **Insured Journey**.

Emergency Medical Supplies

Chubb Assistance can assist in locating and forwarding any medicine or equipment that is required in the treatment of an **Insured Person** during an **Insured Journey** that is unavailable locally - where this is practical and legally permissible.

Direct Billing

Chubb Assistance has the ability to arrange direct billing with a network of **Hospitals** and clinics worldwide to guarantee payment for the medical treatment provided.

The Travel Assistance services provided are:

Travel Advice

Both in preparation for or during an **Insured Journey** the **Insured Person** has access to a wealth of helpful and relevant medical and travel information on the Chubb Assistance website including Country Guides providing detailed information relating to vaccination and visa requirements; important local contact information for emergency services and embassies; useful advices concerning the local security situation and current local news; insightful tips on the local culture as well as many other helpful advices and links to related websites that will be of use to the traveller.

This web information service can be accessed at www.chubbassistance.com. The website is easily accessed by entering the Policy Number shown in the Insuring Agreement of this Policy as the Password and clicking the Login button.

Alternatively, the **Insured Person** can contact Chubb Assistance by telephone on +44 207 895 3364 to request similar advice.

Legal Referral

Chubb Assistance can provide the contact information of local lawyers or legal practitioners to an **Insured Person** requiring legal assistance during an **Insured Journey** - including referral to an English speaking lawyer.

Lost Travel Documents

Chubb Assistance can assist in replacing travel tickets; credit and debit cards; passports, visas or other **Travel Documents** that are lost or stolen during an **Insured Journey**.

Lost Luggage

Chubb Assistance can assist in locating and retrieving luggage that has been lost or stolen during an **Insured Journey**.

Emergency Message

Chubb Assistance can provide the facility to forward on messages to family and business colleagues in an emergency.

Emergency Money

Chubb Assistance can replace up to £2,000 of **Money** lost stolen or damaged during an **Insured Journey** the value of which will be deducted from any subsequent claim under **Money** or reimbursed by the Insured to the Company upon completion of the **Insured Journey**.

Emergency Travel

Chubb Assistance can coordinate travel and accommodation arrangements for friends and family members of an **Insured Person** requiring **In-Patient** Medical treatment during an **Insured Journey** and/or arrange the safe return home of any minor **Child** who is left unattended following a situation where an **Insured Person** requires **In-Patient** Medical treatment; Medical Repatriation; or has died.

Translation Services

Chubb Assistance can provide personal telephone translation services to an **Insured Person** during an **Insured Journey** in the event of an emergency or assist in arranging local on-site interpreter services where required.

Part 4: Property

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to **Personal Property** during an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** the **Replacement Value** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Extensions

Automatic Reinstatement of Sums Insured

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to their **Personal Property** or **Business Equipment** or **Travel Documents** or **Keys** during an **Insured Journey** the Company shall not reduce the amount of any such loss from the Sum Insured per **Insured Journey** shown in the Business Travel Specification for any subsequent loss that an **Insured Person** sustains during the same **Insured Journey**.

Business Equipment

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to **Business Equipment** during an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** the **Replacement Value** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Delayed Personal Property

If within the Operative Time the **Personal Property** of an **Insured Person** is delayed during an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** for any reasonable expenses incurred by the **Insured Person** in purchasing essential replacement clothing toilet requisites and/or similar items up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Loss of Keys

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to their **Keys** during an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** for the replacement and fitting costs of lock mechanisms and the reprogramming of remote control car keys up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Loss of Travel Documents

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to **Travel Documents** during an **Insured Journey** or during a period of one hundred and twenty hours either immediately preceding the commencement of an **Insured Journey** or immediately following its completion the Company shall indemnify the Insured for the benefit of the **Insured Person** for any reasonable additional costs for travel accommodation and other associated costs necessarily incurred to enable the **Insured Person** to obtain essential replacement **Travel Documents** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Definitions

In addition to Section 6 - General Definitions the following Definitions shall apply:

Business Equipment shall mean articles which are the property of the Insured or for which the **Insured Person** is responsible which are taken on or acquired during an **Insured Journey** to enable an **Insured Person** to perform their duties on behalf of the Insured.

Keys shall mean key(s) to the doors to the **Residence** safes alarms or usual place of employment of the **Insured Person** or vehicles owned by or hired by or leased to the Insured or the **Insured Person**

Personal Property shall mean articles which are the property of the **Insured Person** or for which the **Insured Person** is responsible which are taken on or acquired during an **Insured Journey**.

Replacement Value shall mean the full value to replace **Personal Property** or **Business Equipment** without deduction for wear and tear or depreciation.

Travel Documents shall mean passport visa travel tickets driving licence or any other essential **Travel Documents** belonging to the **Insured Person**.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. Expenses paid for Delayed **Personal Property** to indemnify the Insured for the benefit of the **Insured Person** for any reasonable expenses incurred by the **Insured Person** in purchasing essential replacement clothing toilet requisites and/or similar items shall be deducted from any subsequent claim for **Personal Property** in respect of such items.
2. If **Personal Property** or **Business Equipment** can be repaired to its state immediately before such loss or damage the Company may at its discretion pay for such repairs up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Loss of or damage to **Personal Property** or **Business Equipment** in excess of the Single Article Limit(s) shown in the Business Travel Specification;
2. Loss of or damage due to moth vermin wear and tear atmospheric or climatic conditions or gradual deterioration mechanical or electrical failure or any process of cleaning restoring repairing or alteration;
3. Loss due to confiscation or detention by customs or any other competent authority;
4. Loss of or damage to **Personal Property** or **Business Equipment** which is insured under any other policy of insurance;
5. Loss of or damage to motorised vehicles their accessories or spare parts;
6. Loss of or theft of **Business Equipment** from any unattended vehicle unless the Business Equipment was out of sight in a locked compartment;
7. The amount of the **Excess** shown in the Business Travel Specification.

Part 5: Money

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to **Money** during an **Insured Journey** or during a period of one hundred and twenty hours either immediately preceding the commencement of an **Insured Journey** or immediately following its completion the Company shall indemnify the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Extensions

Automatic Reinstatement of Sums Insured

If within the Operative Time an **Insured Person** sustains theft or loss of or damage to **Money** during an **Insured Journey** or during a period of one hundred and twenty hours either immediately preceding the commencement of an **Insured Journey** or immediately following its completion the Company shall not reduce the amount of any such loss from the Sum Insured per **Insured Journey** shown in the Business Travel Specification for any subsequent loss that an **Insured Person** sustains during the same **Insured Journey**.

Financial Card and Cheque Misuse

If within the Operative Time an **Insured Person** sustains theft or loss of a **Financial Card** or **Cheque** during an **Insured Journey** the Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for any financial loss incurred directly as a result of the **Financial Card** or **Cheque** being fraudulently used up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Definitions

In addition to Section 6 - General Definitions the following Definitions shall apply:

Cash shall mean coins or banknotes.

Cheque shall mean any cheque for which the **Insured Person** is the authorised signatory.

Express Kidnapping shall mean the wrongful abduction and detention of an **Insured Person** against their will or by deception by a person or group for the purpose of obtaining **Cash** directly from the **Insured Person** by way of the fraudulent or coercive use of a **Financial Card**.

Financial Card shall mean debit or credit or charge cards for which the **Insured Person** is the authorised cardholder.

Money shall mean any **Cash** bankers draft bill of exchange postal or money order signed travellers cheque and other **Cheque** letter of credit luncheon voucher money order phone card travel ticket **Financial Card** gift token and prepaid coupon which are taken on or acquired during an **Insured Journey** by the **Insured Person** and are intended for personal expenditure or business expenditure that is reclaimable from the Insured.

Conditions

In addition to Section 7 - General Conditions the following Condition shall apply:

1. If during an **Insured Journey** Chubb Assistance have forwarded **Money** to an **Insured Person** to replace **Money** that has been stolen lost or damaged during an **Insured Journey**
 - a) The value of **Money** that has been forwarded shall be deducted from any subsequent claim in respect of the original loss; or
 - b) The Insured shall reimburse the Company in a timely manner in respect of any **Money** forwarded to an **Insured Person** by Chubb Assistance in good faith which is not otherwise a payment for which the **Insured Person** has cover under this Policy.

Exclusions

In addition to the Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Loss of or theft of **Cash** in excess of the **Cash** Limit shown in the Business Travel Specification;
2. Theft of **Cash** as a direct result of the **Insured Person** being the victim of an **Express Kidnapping**;
3. Loss of or theft of **Money** from any unattended vehicle unless the **Money** was out of sight in a locked compartment;
4. Loss due to devaluation of currency or shortages due to errors or omissions during monetary transactions;
5. Loss due to confiscation or detention by customs or any other authority;
6. Loss of or theft of a **Financial Card** or **Cheque** not reported to the police or other appropriate authority within forty-eight hours of the discovery of the loss or sooner as required by the **Financial Card** or **Cheque** issuer;
7. Loss arising from fraudulent use of a **Financial Card** unless the **Insured Person** has complied where reasonably possible with terms and conditions under which the card was issued;
8. Loss arising from fraudulent use of a **Financial Card** or **Cheque** by
 - a) The **Insured Person**;
 - b) A member of the family of the **Insured Person**; or
 - c) An **Employee** of the Insured where the **Financial Card** or **Cheque** is issued on behalf of the Insured;
9. The amount of the **Excess** shown in the Business Travel Specification.

Part 6: Travel Disruption

If an **Insured Person** is forced to cancel an **Insured Journey** as a direct result of any cause outside the control of the Insured and the **Insured Person** the Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for all deposits advance payments and other charges for travel or accommodation which have not and will not be used but which become forfeit or payable under contract up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

Extensions

Disruption Expenses

If an **Insured Person** is forced to **Alter** an **Insured Journey** as a direct result of any cause outside the control of the Insured and the **Insured Person** that occurs prior to an **Insured Journey** the Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for any reasonable associated additional travel and accommodation costs necessarily incurred for the **Insured Person** to commence the **Insured Journey** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

If within the Operative Time an **Insured Person** is forced to **Alter** an **Insured Journey** as a direct result of any cause outside the control of the Insured and the **Insured Person** that occurs during an **Insured Journey** the Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for any reasonable associated additional travel accommodation and sustenance costs necessarily incurred for the **Insured Person** to continue the **Insured Journey** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

Curtailment Expenses

If within the Operative Time an **Insured Person** is forced to **Curtail** an **Insured Journey** as a direct result of any cause outside the control of the Insured and the **Insured Person** the Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for all deposits advance payments and other charges for travel or accommodation which have not and will not be used but which become forfeit or payable under contract and any reasonable associated additional travel accommodation and sustenance costs necessarily incurred to return the **Insured Person** to their **Country of Permanent Residence** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

Rearrangement Expenses

If within the Operative Time an **Insured Person** is forced to **Curtail** an **Insured Journey** as a direct result of any cause outside the control of the Insured and the **Insured Person** the Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for any reasonable associated additional travel and accommodation costs necessarily incurred for the **Insured Person** to resume the original **Insured Journey** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

Replacement Expenses

If within the Operative Time an **Insured Person** is forced to **Curtail** an **Insured Journey** as a direct result of any cause outside the control of the Insured and the **Insured Person** the Company shall indemnify the Insured or the Insured for the benefit of the Insured Person for any reasonable associated additional travel and accommodation costs necessarily incurred to send a replacement **Employee** to continue the original **Insured Journey** in order to assume the duties of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

Travel Delay

If within the Operative Time an air rail road or sea service on which the **Insured Person** is booked to travel is delayed by at least four hours during any part of an **Insured Journey** the Company shall pay the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Definitions

In addition to Section 6 - General Definitions the following Definitions shall apply:

Alter shall mean to alter with respect to route duration accommodation or mode of transport and the words 'altered' and 'alteration' shall be construed accordingly.

Curtail shall mean to cut short the duration of an **Insured Journey** and the words 'curtailment' and 'curtailed' shall be construed accordingly.

Natural Disaster shall mean volcanic eruption, volcanic eruption resulting in a volcanic ash cloud, avalanche, flood, tsunami, earthquake, landslide, hurricane, tornado, tropical cyclone or wildfire affecting an area over five square kilometres.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. If an **Insured Journey** has been funded wholly or partially by promotional vouchers or awards which have been redeemed and which are not refundable as a result of the cancellation alteration or curtailment of the **Insured Journey** the Company shall

indemnify the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Travel Disruption shown in the Insuring Agreement.

2. If an **Insured Person** is forced to cancel **Curtail** or **Alter** an **Insured Journey** as a direct result of travel to a particular country or region for which the British Government through its Foreign and Commonwealth Office has issued travel advice (or the government of a country in which the **Insured Person** is travelling or has pre-booked to travel) during an **Insured Journey** or subsequent to an **Insured Journey** being booked recommending that certain categories of person which include the **Insured Person** should leave or not travel to that country or region any claim for cancellation alteration curtailment or rearrangement of an **Insured Journey** shall be considered under Section 5 - Government Advice of this Policy.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Any expenses incurred if an **Insured Person** is travelling or intending to travel against the advice of a **Qualified Medical Practitioner** or for the purpose of obtaining medical treatment or medical advice;
2. Any loss which is insured under any other insurance policy;
3. Any expenses incurred as a result of the disinclination of an **Insured Person** to travel on or to continue an **Insured Journey**;
4. Any expenses incurred due to the financial circumstances of the Insured or **Insured Person**;
5. Any expenses incurred as the result of the default or financial failure of any provider of transport or accommodation or of any agent acting on their behalf or any agent acting for the Insured or the **Insured Person**;
6. Any expenses incurred as a result of regulations made by any Public Authority or Government;
7. Any expenses incurred as a result of a strike or labour dispute or industrial action which existed or for which advanced warning had been given prior to the date on which the **Insured Journey** was booked;
8. Any loss or expense where the conditions leading to cancellation curtailment of or alteration to an **Insured Journey** were in existence or reasonably foreseeable prior to the booking or commencement of the **Insured Journey**;
9. Any expenses incurred as a result of the mechanical breakdown or failure of any air rail road or sea service on which the **Insured Person** is booked to travel other than where such service is delayed by at least twenty four hours or its failure is due to avalanche snow or flood;
10. Any expenses incurred as the result of the withdrawal from service of any air rail road or sea service temporarily or permanently on the orders of any Port Authority or the Civil Aviation Authority or any similar body in any country except where the withdrawal from service is as a result of a **Natural Disaster**;
11. Any expenses incurred as a result of an **Insured Person** committing or attempting to commit suicide or intentionally inflicting self injury;
12. Any loss or expense where the **Insured Person** has violated the laws or regulations of the country in which the **Insured Person** is travelling;
13. The amount of the **Excess** shown in the Business Travel Specification;

14. Any loss or expense where the **Insured Person** has a valid claim under Section 5 - Government Advice of this Policy.

Part 7: Kidnap Or Extortion Consultants' Costs

If within the Operative Time an **Insured Person** is kidnapped or allegedly kidnapped during an **Insured Journey** outside of the **Country of Permanent Residence** of the **Insured Person** the Company shall indemnify the Insured for the benefit of the **Insured Person** for **Kidnap** or **Extortion Consultants' Costs** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for **Kidnap** or **Extortion Consultants' Costs** shown in the Insuring Agreement.

Extensions

Express Kidnappings

If within the Operative Time an **Insured Person** is the victim of an **Express Kidnapping** during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify the Insured for the benefit of the **Insured Person** for any financial loss incurred directly as a result of a **Financial Card** being used fraudulently or under coercion up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Hijack or Kidnap Benefit

If within the Operative Time an **Insured Person** is the victim of a **Hijack** or **Kidnap** during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall pay a benefit to the Insured for each complete day that an **Insured Person** is wrongfully abducted or detained in accordance with the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Kidnap or Extortion Expenses

If within the Operative Time an **Insured Person** is kidnapped or allegedly kidnapped during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify the Insured for the benefit of the **Insured Person** for any **Kidnap** or **Extortion Expenses** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for **Kidnap** or **Extortion Consultants' Costs** shown in the Insuring Agreement.

Kidnap or Extortion Payment

If within the Operative Time an **Insured Person** is kidnapped or allegedly kidnapped during an **Insured Journey** outside of their **Country of Permanent Residence** the Company shall indemnify the Insured for the benefit of the **Insured Person** for any **Kidnap** or **Extortion Payment** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for **Kidnap** or **Extortion Consultants' Costs** shown in the Insuring Agreement.

Definitions

In addition to Section 6 - General Definitions the following Definitions shall apply:

Cash shall mean coins or banknotes which are taken on or acquired during an **Insured Journey** by the **Insured Person** and are intended for personal expenditure or business expenditure that is reclaimable from the Insured.

Consultants' Costs shall mean reasonable and necessary fees and expenses of the consultants chosen by the Company to investigate and negotiate the release of an **Insured Person** which have been incurred in response to a **Kidnap** or **Extortion** including but not limited to costs of travel accommodation qualified interpretation communication and **Payments to Informants**.

Express Kidnapping shall mean the wrongful abduction and detention of an **Insured Person** against their will or by deception by a person or group for the purpose of obtaining **Cash** directly from the **Insured Person** by way of the fraudulent or coercive use of a **Financial Card**.

Financial Card shall mean debit or credit or charge cards for which the **Insured Person** is the authorised cardholder which are taken on an **Insured Journey** by the **Insured Person** and are intended for personal expenditure or business expenditure that is reclaimable from the Insured.

Extortion shall mean a threat made directly against an Insured by a person or group to **Kidnap** or cause bodily harm to an **Insured Person** for the purpose of obtaining a **Kidnap or Extortion Payment**.

Kidnap shall mean the wrongful abduction and detention of an **Insured Person** against their will or by deception by a person or group for the purpose of obtaining a **Kidnap or Extortion Payment** as a condition of the release of that **Insured Person**. A **Kidnap** in which more than one **Insured Person** is wrongfully abducted or detained shall be considered as a single **Kidnap**.

Kidnap or Extortion Expenses shall mean

- a) Reasonable travel and accommodation expenses incurred by the Insured;
- b) Any **Payments to Informants**;
- c) Reasonable fees and expenses of an independent public relations consultant incurred with the prior consent of the Company;
- d) The continued payment of the remuneration that the **Insured Person** received as a salary from the Insured prior to being wrongfully abducted or detained for the duration that it is believed that the **Insured Person** remains alive or until the release of the **Insured Person** subject to a maximum of six continuous months;
- e) Reasonable fees for independent legal and medical advice incurred by the Insured with the prior consent of the Company.

Kidnap or Extortion Payment shall mean a consideration paid or promised by the Insured to a person or group believed to be responsible for **Kidnap** or **Extortion** which is necessarily incurred to terminate the **Kidnap** or **Extortion**.

Payments to Informants shall mean reasonable and necessary payments paid or promised by the Insured to any person providing information which leads to the arrest of the person or group responsible for **Kidnap** or **Extortion**.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. Chubb Assistance must be informed immediately or as soon as reasonably possible of any situation that may give rise to a claim
Telephone Number +44 207 895 3364
2. The Insured must provide Chubb Assistance with all assistance and information in a timely manner and no offer promise or payment shall be made by the Insured or **Insured Person** without the express consent of the Company.
3. A claim shall not be payable where the Insured or **Insured Person** has had **Kidnap** insurance declined or cancelled prior to the inception of this Policy.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Loss due to any fraudulent dishonest or criminal act committed or attempted by the Insured an **Employee Director** or authorised representative of the Insured including any person who has custody of any ransom monies;
2. Any claim for an **Insured Person** within their **Country of Permanent Residence** or whilst on an **Insured Journey** in excess of ninety days duration;
3. Any claim for a **Kidnap** or **Extortion** which occurs in Afghanistan, Burkina Faso, Brazil, Colombia, Iraq, Libya, Mali, Mexico, Niger, Pakistan, Syria or Yemen;
4. Any claim for a **Child** kidnapped by their parent or guardian;
5. Any sums the Insured becomes legally liable to pay as the result of any legal action for damages including legal costs incurred by the Insured in defence of such action as the result of alleged negligence or incompetence in hostage retrieval operations or negotiations following the wrongful abduction or detention of an **Insured Person** or alleged negligence in not preventing the wrongful abduction of the **Insured Person**;
6. Any sums property or other consideration surrendered to any person other than those responsible for making a previously communicated ransom demand to the Insured or any person(s) authorised to act on behalf of the Insured;
7. Ransom demands made by the same person group or collaborating groups with the apparent purpose of creating a cumulative or coercive effect upon the Insured or **Insured Person** as these shall be considered as one demand.

Part 8: Rental Vehicle Excess

If within the Operative Time an **Insured Person** sustains loss of or theft of or damage to a **Rental Vehicle** during an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** in respect of the monetary amount that the **Insured Person** is legally liable to pay as an excess or deductible to that part of a **Rental Vehicle** insurance policy or any other insurance policy applicable to the **Insured Person** for which cover in respect of loss of or theft of or damage to a **Rental Vehicle** is in force up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Definitions

In addition to Section 6 - General Definitions the following Definition shall apply:

Rental Vehicle shall mean any vehicle rented by an **Insured Person** under a licensed **Rental Vehicle** Agreement.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. A claim shall not be payable unless the **Rental Vehicle** has been rented from a licensed **Rental Vehicle** company.
2. A claim shall not be payable unless the **Insured Person** has complied with all requirements of the **Rental Vehicle** Agreement and of the **Rental Vehicle** insurance policy or any other insurance policy applicable to the **Insured Person** under which the **Insured Person** is claiming in respect of loss of or theft of or damage to the **Rental Vehicle**.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Any loss of or damage to a **Rental Vehicle** caused deliberately by the **Insured Person**;
2. Any loss of or damage to a **Rental Vehicle** arising out of wear and tear gradual deterioration mechanical or electrical failure not attributable to accidental damage and damage that existed at the commencement of the period of rental.

Part 9: Government Advice

If within the Operative Time an **Insured Person** is forced to cancel **Curtail** or **Alter** an **Insured Journey** as a direct result of

- a) The recommendation before or during an **Insured Journey** of government officials of a country in which the **Insured Person** is travelling or to which they have booked to travel that a particular group of individuals which include the **Insured Person** should leave or not travel to that country or one of its regions for safety reasons; or
- b) The issuance before an **Insured Journey** of travel advice by the British Government through its Foreign and Commonwealth Office recommending against “all” or “all but essential” travel to a country or one of its regions to which the **Insured Person** has booked to travel; or
- c) The recommendation during an **Insured Journey** by the British Government through its Foreign Commonwealth Office that an **Insured Person** exit or consider exiting the country or one of its regions in which the **Insured Person** is travelling due to their personal safety and security being at risk.

The Company shall indemnify the Insured or the Insured for the benefit of the **Insured Person** for :

1. All deposits advance payments and other charges for travel or accommodation which have not and will not be used but which become forfeit or payable under contract where the **Insured Journey** has been cancelled or curtailed; or
2. Any reasonable associated additional travel accommodation and sustenance costs necessarily incurred to return the **Insured Person** to their **Country of Permanent Residence** where the **Insured Journey** has been curtailed; or
3. Any reasonable associated additional travel accommodation and sustenance costs necessarily incurred for the **Insured Person** to continue the **Insured Journey** where the **Insured Journey** has been altered

Up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Government Advice shown in the Insuring Agreement.

Definitions

In addition to Section 6 - General Definitions the following Definitions shall apply:

Alter shall mean to alter with respect to route duration accommodation or mode of transport and the word ‘altered’ and ‘alteration’ shall be construed accordingly.

Curtail shall mean to cut short the duration of an **Insured Journey** and the words ‘curtailment’ and ‘curtailed’ shall be construed accordingly.

Conditions

In addition to Section 7 - General Conditions the following Conditions shall apply:

1. If an **Insured Journey** has been funded wholly or partially by promotional vouchers or awards which have been redeemed and which are not refundable as a result of the cancellation alteration or curtailment of the **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification subject to the Limit for Government Advice shown in the Insuring Agreement.
2. The payment of a claim to transport the **Insured Person** to their **Country of Permanent Residence** shall be limited to the equivalent cost of a business flight fare to transport the **Insured Person** to the same location. Where the **Insured Person** is transported to an appropriate safe location prior to onward travel to their **Country of Permanent Residence** any additional travel costs necessarily incurred shall be limited to the equivalent cost of a business flight fare for the combined cost of the total journey.
3. Where an operation has been organised to transport the **Insured Person** to their **Country of Permanent Residence** or to an appropriate safe location as the result of government advice any additional travel costs necessarily incurred shall be limited to the amount reasonably attributable to the **Insured Person** as a proportion of the total cost of any such operation or in accordance with Condition 2 - Government Advice whichever is the lesser amount.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Any loss or expense where the **Insured Person** has violated the laws or regulations of the country in which the **Insured Person** is travelling;
2. Any loss or expense where the **Insured Person** has failed to produce or maintain immigration work residence or similar visas permits or other relevant documentation for the country in which the **Insured Person** is travelling or has pre-booked to travel to;
3. Any loss or expense where the Insured or the **Insured Person** has failed to honour any contractual obligation bond or specific performance condition in a license;
4. Any loss or expense where the **Insured Person** is a national of the country in which the **Insured Person** is travelling;
5. Any loss or expense where the conditions leading to the cancellation curtailment of or alteration to an **Insured Journey** were in existence or reasonably foreseeable prior to the booking or commencement of the **Insured Journey**;
6. Any loss or expense incurred as a result of the disinclination of an **Insured Person** to travel on or to continue an **Insured Journey**;
7. Any loss which is insured under any other insurance policy;
8. Any loss where the **Insured Person** fails to follow government advice.

Part 10: Trauma Counselling

If within the Operative Time an **Insured Person** is a victim of an unprovoked malicious assault by another person whilst on an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** fees charged by a trauma counsellor registered with the British Association for Counselling and Psychotherapy or equivalent body in the **Insured Person's Country of Permanent Residence** for up to five one hour sessions of counselling for the **Insured Person**.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Counselling as the result of any crime not reported to the police or other appropriate authority in the country where the crime occurred.

Part 11: Legal Expenses

If within the Operative Time an **Insured Person** sustains **Bodily Injury** or illness caused by a third party during an **Insured Journey** the Company shall indemnify the Insured for the benefit of the **Insured Person** for **Legal Expenses** incurred in pursuit of a claim for damages or compensation against the third party up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Extensions

Court Attendance Costs

If within the Operative Time reasonable additional travel and accommodation costs are necessarily incurred by an **Insured Person** in connection with the requirement to attend court the Company shall indemnify the Insured for the benefit of the **Insured Person** up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Definitions

In addition to Section 6 - General Definitions the following Definition shall apply:

Legal Expenses shall mean

- a) Any fees expenses and other disbursements reasonably incurred by a solicitor firm of solicitors or any other appropriately qualified person firm or company appointed to act on behalf of the **Insured Person** including costs and expenses of expert witnesses in addition to those incurred by the Company in connection with such claims or procedures; or
- b) Any costs payable by an **Insured Person** following an award of costs by any court or tribunal and any costs payable following an out of court settlement made in connection with any claim or legal proceedings.

Conditions

In addition to Section 7 - General Conditions the following Condition shall apply:

1. Written consent from the Company must be obtained prior to incurring **Legal Expenses**. The Company will give prior consent if the Insured satisfies the Company that
 - a) There are reasonable grounds for pursuing the legal proceedings and it is reasonably likely that such an action shall be successful; and
 - b) It is reasonable for **Legal Expenses** to be provided in a particular case.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not pay for

1. Any **Legal Expenses** incurred for the defence in any civil claim or legal proceedings made or brought by a third party against the **Insured Person**;
2. Any fines or penalties;
3. Any **Legal Expenses** incurred in connection with any criminal or wilful act;
4. Any **Legal Expenses** incurred in the pursuit of any claim against a travel agent tour operator insurer or their agents which are eligible for consideration under an Arbitration Scheme or Complaints Procedure;
5. Any claim or circumstance notified more than twenty four months after the incident from which the cause of action arose.

Part 12: Personal Liability

If within the Operative Time an **Insured Person** becomes legally liable to pay damages in respect of:

- a) **Bodily Injury** to any person;
- b) The illness of any person; or
- c) The accidental loss or damage to the property of any person

Caused during an **Insured Journey** the Company shall

- i) Indemnify the Insured for the benefit of the **Insured Person** for any such damages incurred by the **Insured Person**; and
- ii) Pay any costs and/or expenses incurred by a claimant arising out of a) b) or c) above and which are recoverable by the claimant from the **Insured Person** or any representative of an **Insured Person**; and any other costs and expenses incurred with the Company's prior written consent

Up to the Sum Insured per **Insured Journey** shown in the Business Travel Specification.

Exclusions

In addition to Section 8 - General Exclusions the following Exclusions shall apply:

The Company shall not provide indemnity for

1. Loss or damage to property belonging to or held in trust by or which is in the custody or control of the Insured or **Insured Person** or any **Employee** of the Insured or any member of the immediate family of the **Insured Person**;
2. Injury or illness to any member of the immediate family of the **Insured Person**;
3. Injury illness loss or damage arising directly or indirectly as a result of the ownership possession or use of any

- a) Mechanically propelled vehicle;
 - b) Aircraft or motorised watercraft; or
 - c) Firearm (other than sporting guns);
4. Injury illness loss or damage arising directly or indirectly in connection with
- a) Any malicious or unlawful act;
 - b) Any deliberate act that is intended by the **Insured Person** other than where the **Insured Person** uses reasonable force to protect persons or tangible property;
 - c) The carrying out of any trade business or profession;
 - d) The rendering of or failure to render advice or medical assistance; or
 - e) The ownership possession or occupation of land or buildings;
5. Damages which should be more specifically claimed under any other contract of insurance in the name of the Insured and/or the **Insured Person**;
6. Damages resulting from venereal disease sexually transmitted diseases Acquired Immune Deficiency Syndrome (AIDS) or any AIDS related condition;
7. Any fines or penalties;
8. Damages resulting from the actual alleged or threatened contaminative pathogenic toxic or other hazardous properties of asbestos;
9. Damages loss cost or expense resulting from any
- a) Request demand order or regulatory or statutory requirement that any Insured or others that test for monitor clean up remove contain treat detoxify or neutralise or in any way respond to or assess the effects of asbestos; or
 - b) Claim or proceeding by or on behalf of a government authority or others for any damages loss cost or cleaning up containing treating detoxifying or neutralising or in any way responding to or assessing the effects of asbestos;
10. Damages resulting from an **Insured Person** committing or attempting to commit suicide or intentionally inflicting self-injury;
11. Damages resulting from an **Insured Person** engaging in aviation as a pilot of a fixed wing or rotary propelled aircraft.

Section 6 General Definitions

In addition to the Definitions under Section 5 - Personal Accident and Business Travel Covers the following General Definitions apply:

Accident shall mean a sudden unforeseen and fortuitous identifiable event and the word accidental shall be construed accordingly.

Annual Aggregate shall mean the maximum amount payable in respect of claims occurring in any one **Policy Period**.

Annual Salary shall mean the total annual basic salary including overtime and including **Director** dividend payments as declared and upon which the premium is based but excluding bonus or commission payments payable by the Insured to the **Insured Person** at the

date **Bodily Injury** is sustained. **Director** dividend payments and overtime payments shall be based on the average payments made during the twelve months immediately prior to the date of **Bodily Injury**.

Bodily Injury shall mean injury which is caused solely by accidental means and which solely and independently of any other cause results directly in the death or disablement of the **Insured Person** within twenty-four calendar months from the date of the **Accident**.

Charity Trip shall mean travel undertaken by a **Director** or **Employee** and paid in whole or part by the Insured to raise **Money** on behalf of a charity registered with the Charity Commission or the Office of Scottish Charity Regulator or equivalent body in the **Insured Person's Country of Permanent Residence** that the Insured has designated as one of their official partner charities and with whom they have entered into a written fundraising agreement.

Child shall mean

- a) Any person under eighteen years of age or under twenty-five years of age if in full time education who is dependent on the **Insured Person**; or
- b) Any person who is unmarried and dependant on the **Insured Person** due to diagnosed permanent mental or physical disability.

Country of Permanent Residence shall mean the country where an **Insured Person** resides indefinitely or where an **Insured Person** has the intent to reside indefinitely.

Dental Injury shall mean damage to teeth gingival tissues alveoli or dental prostheses (whilst in situ within the mouth of the **Insured Person**) or the loss of dental prostheses (whilst in situ within the mouth of the **Insured Person**) which is caused solely by a force external to the mouth of the **Insured Person**.

Director shall mean a serving director (other than a non-executive director) or company secretary of the Insured whose details have been notified to Companies House in accordance with Section 288 of the Companies Act 1985 or any statutory amendment modification or re-enactment of such Act or Regulations.

Disturbed Area shall mean a country or a region of a country that the Company has defined as a Disturbed Area in Section 3 - Endorsements.

Domestic Staff shall mean a person with whom the **Insured Person** has a written contract of service for the provision of domestic duties to the household of the **Insured Person**.

Employee shall mean any person under a contract of service or apprenticeship with the Insured or any person the Insured has the right to instruct in their performance.

Event shall mean one occurrence or a series of occurrences consequent upon or attributable to one source or original cause.

Excess shall mean the amount above which the Company shall become liable to make payment in respect of an **Event**.

Gross Weekly Wage shall mean the gross average weekly equivalent of **Annual Salary**.

Hijack shall mean the unlawful seizure or control of an aircraft or conveyance (or the crew thereof) in which the **Insured Person** is travelling as a fare paying passenger.

Hospital shall mean any establishment which is registered or licensed as a medical or surgical hospital in the country in which it is located and where the **Insured Person** is under the constant supervision of a **Qualified Medical Practitioner**.

Incentive Trip shall mean travel undertaken by a **Director** or **Employee** and accompanying **Partner** and/or **Child(ren)** paid for by the Insured in recognition or as a reward for the performance or loyalty of the **Employee** or to incentivise the **Employee**.

Incidental Holiday shall mean any holiday of up to seven days in duration taken in conjunction with an **Insured Journey** on behalf of the Insured where such holiday is taken in the same country as the **Insured Journey**.

In-Patient shall mean an **Insured Person** who has gone through the full admission procedure and for whom a clinical case record has been opened and whose admission is necessary for the medical care and treatment of an illness or injury and not merely for any form of nursing convalescence rehabilitation rest or extended care.

Insured Journey shall mean a journey including a **Charity Trip** or **Incentive Trip** that commences during the **Policy Period** undertaken by an **Insured Person** within the Operative Time. An **Insured Journey** shall not exceed twelve months duration unless prior written agreement has been received from the Company.

Insured Person shall mean any person defined in Section 2 - Specifications.

Kidnap shall mean the wrongful abduction and detention of an **Insured Person** against their will or by deception by a person or group for the purpose of obtaining a **Kidnap or Extortion Payment** as a condition of the release of that **Insured Person**. A **Kidnap** in which more than one **Insured Person** is wrongfully abducted or detained shall be considered as a single **Kidnap**.

Medical Expenses shall mean all reasonable costs for **Hospital** surgical or other diagnostic or remedial treatment given or prescribed by a **Qualified Medical Practitioner**.

Partner shall mean spouse civil partner co-habiting partner or any other person recognised as the lawful partner of the **Insured Person** under common law.

Policy Period shall mean the period between the Effective Date and the Expiry Date shown in the Insuring Agreement commencing at 00:01 hours on the earliest date and expiring at midnight on the latest date.

Qualified Medical Practitioner shall mean a doctor or specialist who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice and who is not the **Insured Person** the **Partner** of the **Insured Person** a member of the immediate family of the **Insured Person** or an **Employee** of the Insured.

Residence shall mean the place where the **Insured Person** permanently resides.

Terrorism shall mean act including but not limited to the use of force or violence and/or the threat thereof of any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) committed for political religious ideological or similar purposes including the intention to influence or overthrow any government and/or to put the public or any section of the public in fear.

United Kingdom shall mean England Scotland Wales and Northern Ireland excluding the Isle of Man and the Channel Islands. For the purposes of this Policy the **United Kingdom** shall be regarded as a single country.

War shall mean armed conflict between nations including forces acting for any international authority whether **War** be declared or not invasion civil **War** any attempt to usurp power or any activity arising out of an attempt to participate in military force between nations.

Section 7 General Conditions

These conditions apply to the Policy as a whole and to each Section within:

Acquisitions

If during the **Policy Period** the Insured acquires or creates a subsidiary company (as defined in the Companies Act 2006) either directly or through one of its own subsidiaries cover under this Policy will automatically extend to include such subsidiary company from the date of acquisition or creation provided that

- a) There is not more than a 10% increase in any element below of underwriting information provided at inception or last renewal (whichever is the later);
 - i) Estimated salaries
 - ii) Number of **Insured Persons**
 - iii) Travel pattern
- b) The business description of the acquired or created subsidiary is the same as the Insured's as declared to the Company.
- c) The Insured provides the information in a) above to the Company within three months from the date of acquisition or creation.

The Company reserves the right to review all acquisitions or creations of a subsidiary company that fall outside the above criteria.

Cancellation

The Policy may be cancelled by the Insured by giving the Company thirty days' written notice by recorded delivery. The Company shall return any unearned portion of the Premium paid by the Insured to the Company for the **Policy Period** subject to a minimum retention by the Company of one third of the annual premium provided that no claim has been paid or is payable and no incident has occurred which could give rise to a claim under this Policy.

The Policy may be cancelled by the Company by giving the Insured thirty days' written notice by recorded delivery to the last known address of the Insured. The Company shall return any unearned portion of the Premium paid by the Insured to the Company for the **Policy Period**. The calculation of the unearned portion of the Premium shall be made as soon as practicable after written notice of cancellation has been given to the Insured but the failure of the Company to provide details to the Insured of the unearned portion of the Premium in the notice of cancellation shall not affect the validity of such notice.

The Policy may be cancelled by the Company for non-payment of Premium by giving the Insured seven days' written notice by recorded delivery to the last known address of the Insured.

The Company may cancel any cover provided under this Policy in respect of **War** by giving the Insured seven days' written notice by recorded delivery to the last known address of the Insured.

Claims Conditions

In the event of any circumstance which could give rise to a claim the Insured shall:

- a) i) Give notice to the Company as soon as reasonably possible by writing to the following address

Chubb Insurance Company of Europe SE
One America Square
17 Crosswall
London

EC3N 2AD
United Kingdom

or by contacting Chubb as below

Telephone: +44 (0)20 7956 5000
Facsimile: +44 (0)20 7956 5900
Email: cahukclaims@chubb.com

- ii) Make no admission of liability without the prior written consent of the Company;
 - iii) Provide the Company or their appointed representatives with
 - a) All necessary assistance in a timely manner;
 - b) All information reasonably required;
 - c) All documentation and records necessary to establish and assess indemnity hereunder;
 - d) Copies or extracts as may be reasonably required;
 - iv) Prove the loss to the reasonable satisfaction of the Company;
 - v) Forward as soon as reasonably practicable to the Company or their representatives any letter of claim writ proceeding or other document received in connection with any claim made under this Policy;
 - vi) Assist and concur with all reasonable arrangements for medical and other advisers of the Company to examine any **Insured Person** in respect of which a claim has arisen;
- b) Where reasonably required provide the Company with a statutory declaration sworn before a solicitor justice of the peace or notary public named by the Company on all matters connected with a claim at such reasonable time and place as may be designated by the Company.

No act of the Company or their representatives in connection with any investigation hereunder shall be deemed a waiver of any defence which the Company might otherwise have. All acts shall be deemed to have been made without prejudice to the Company's liability.

The Company reserves the right to:

- a) Take such steps as they deem necessary to prevent mitigate or minimise a loss;
- b) Take over and conduct the defence or settlement of claims made against the Insured or an **Insured Person** that are covered by this Policy;
- c) Pursue all rights or remedies available to the Insured whether or not payment has been made hereunder to the extent of the Company's interest in sums paid or payable hereunder;
- d) Require independent medical examination of any **Insured Person** who gives rise to a claim hereunder.

Currency Conversion

Any payment required in a different currency to that shown in Section 1 - Insuring Agreement shall be calculated at the rate of exchange as published on www.oanda.com for the date of loss with the exception of any **Kidnap or Extortion Payment** required in a different currency to that shown in Section 1 - Insuring Agreement which shall be calculated at the rate of exchange as published on www.oanda.com for the date a payment is made.

Due Diligence

The Insured shall exercise and ensure that any **Insured Person** shall exercise all due diligence and care to avoid or diminish any loss or circumstance likely to give rise to a claim under this Policy.

For the Benefit of the Insured Person

With respect to cover under this Policy where the Company agrees to pay the Insured for the benefit of the **Insured Person** the Insured shall forward any payments received under the Policy to the **Insured Person** to the extent the **Insured Person** has actually suffered the loss or damage or is otherwise entitled to the benefit from the Insured. For the avoidance of doubt the **Insured Person** shall not have any direct rights or obligations under the Policy.

Interest

No sum payable under this Policy shall carry interest.

Jurisdiction and Governing Law

This Policy shall be governed by and construed in accordance with the Law of England and Wales. Each of the parties submits to the exclusive jurisdiction of the courts of England and Wales.

Material Alteration

The Insured shall advise the Company as soon as reasonably practicable in writing of any alteration which materially affects the risk insured.

Misrepresentation and Fraud

Cover shall be void if the Insured knowingly conceals or misrepresents any material fact or circumstance concerning this Policy or the subject thereof or in the case of any fraud or false swearing by the Insured regarding any matter relating to this Policy or the subject thereof whether before or after a loss. Further if the Insured or **Insured Person** makes any claim knowing the same to be false or fraudulent as regards amount or otherwise or if the Insured or **Insured Person** makes any other misrepresentation such claim shall be excluded from coverage under this Policy. The Company also reserves the right to terminate this Policy and all future claims hereunder by the Insured may be forfeited.

Non-Assignment

There can be no assignment of this Policy or any benefit or right under this Policy without the prior written consent of the Company.

Other Insurance

If at the time of an **Event** under this Policy there is any other insurance covering the same loss damage or liability or any part thereof the Company will only pay its rateable proportion of the claim except where this is excluded under Section 5 - Personal Accident and Business Travel Covers.

Subrogation

The Company shall be subrogated to all the Insured's rights of recovery against any person or organisation before or after any payment under this Policy but only to the extent of the Company's interest in any sums paid or payable by it hereunder. The Insured shall execute and deliver instruments and papers and do whatever else is reasonably necessary to secure such rights and shall do nothing after loss to prejudice such rights. For the purposes of this condition the Insured shall include all persons and organisations indemnified under this Policy.

Terms

Nothing in this Policy shall be construed as a condition precedent to liability.

Third Party Rights

A person who is not a party to this Agreement including specifically any **Insured Person** has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this Policy except where such rights exist apart from the operation of such Act.

Data Protection Notice

The Company collects and processes personal information about individuals who may receive cover under the Policy from the Insured such as their name address and any other personal details which are provided to the Company in order to provide the insurance and claims services. The Company will treat this information in accordance with applicable data protection law. For policy administration purposes the Company will use and store any such personal information on an electronic database which may also be available to selected authorised representatives of member insurers of the Chubb Group of Insurance Companies operating outside Europe. The Company has taken reasonable measures to protect such personal information once it is transferred outside Europe in accordance with their normal data security policies. The Company may also disclose such personal information to outside parties such as premium collection agencies reinsurers outside counsel and claims administrators to provide the insurance and claims services or as allowed by law. The Insured must ensure that any **Insured Person** is notified accordingly.

Section 8 General Exclusions

In addition to the Exclusions under Section 5 - Personal Accident and Business Travel Covers the following General Exclusions apply:

Chubb shall not be liable for any **Bodily Injury**, loss or expense suffered as a result of

- a) An **Insured Person** engaging in active service in any of the Armed Forces of any nation;
- b) **War** within the **Country of Permanent Residence** of the **Insured Person**;
- c) **War** and/or **Terrorism** within a **Disturbed Area** as defined in Section 3 - Endorsements;

Chubb shall not be liable

For any **Bodily Injury** loss or expenses if an **Insured Person** has attained the age of eighty years at the time of **Bodily Injury** loss or expenses unless such **Bodily Injury** loss or expense occurs during the **Policy Period** in which the **Insured Person** attains the age of eighty years;

To provide cover or benefit or pay any sums if that would directly or indirectly put the Company or any of its group companies in breach of any applicable economic or trade sanctions.

Section 9 Policy Information

Chubb Insurance Company of Europe SE

Registered office: One America Square, 17 Crosswall, London, EC3N 2AD, United Kingdom.

Telephone: +44 (0) 20 7956 5000 Facsimile: +44 (0) 20 7956 5900

A European company incorporated in England & Wales registered under company number SE13.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority.

Complaints Procedure

The Company aims to provide a first class service. If the Insured is unhappy with the service of the Company or has cause for complaint they should contact

The Manager, Accident and Health Department

Chubb Insurance Company of Europe SE

One America Square

17 Crosswall

London

EC3N 2AD

United Kingdom

Telephone: +44 (0)20 7956 5000

If the Company is unable to resolve the complaint to the satisfaction of the Insured they may refer the matter to the Financial Ombudsman Service (FOS). Please note FOS will only consider the complaint if the Insured

- a) Has given the Company the opportunity to resolve it; and
- b) Is a consumer; or
- c) Is a small business employing less than ten people with an annual turnover or balance sheet of less than £2,000,000; or
- d) Is a charity with an annual income of less than £1,000,000; or
- e) Is a trustee of a trust with a net asset value of less than £1,000,000

The FOS can be contacted at the address shown below

The Financial Ombudsman Service

Exchange Tower

London

E14 9SR

United Kingdom

Telephone: 0800 023 4567

Financial Services Compensation Scheme

The Company is covered by the Financial Services Compensation Scheme. The Insured may be entitled to compensation should the Company be unable to meet its financial obligations. Further information can be obtained from the Company or from the Financial Services Compensation Scheme at the following address

Financial Services Compensation Scheme
10th Floor
Beaufort House
15 St Botolph Street
London
EC3A 7QU
United Kingdom
Telephone: 0800 678 1100
www.fscs.org.uk